Dear ABB Value provider,

Spare parts for ABB drives are manufactured and tested according to ABB specifications at ABB certified suppliers using genuine components. When using these original spare parts in your repairs and maintenance you ensure the high quality of ABB products as demanded by your customers.

Recently we have noticed that there are used and repaired parts in the market promoted as original ABB spare parts, even though those are not built from genuine components nor are they produced at ABB certified suppliers. We have analyzed that these parts, repaired by non-certified suppliers, are built from used units or repaired by third party companies. Such parts present a risk to our customers, because:

- These spare parts are not tested according ABB procedures and therefore can cause serious personal injury, failures to the installed equipment or to the process itself
- ABB cannot give any warranty - even for the rest of the equipment - if any non ABB-certified parts are used
- Selling these parts destroys your and ABB's reputation as reliable, high quality company
- ABB is not able to provide any support in the case of failure if these parts are used.

ABB will seriously consider the continuation of cooperation with companies who sell or produce this kind of falsified ABB spare parts. We hope to count on continuing our cooperation with high quality ABB products, spare parts and repairs.

Best Regards,

Ari Lässämäki

Vice President
Product Group Drives Service