Let's write the future.

ABB

Questions and Answers for ABB LMS External Users - August 2017

No	Question	Answer
1	What is the login URL for ABB LMS (MyLearning)?	Global site: mylearning.abb.com Americas site (US&CA): mylearning-americas.abb.com
2	Where I can find login credentials for ABB LMS access?	Click on SIGN IN button, then COMPANY LOGIN and provide credentials (email address and password used for login on MyABB Portal (myabb.com). Please follow instructions available on: http://search.abb.com/library/Download.aspx?DocumentID=9AKK107045A2447&LanguageCode=en&DocumentPartId=&Action=Launch
3	Where I can find my training history migrated from old ABB LMS (Training Partner)?	Five years old enrollments will be migrated to new LMS in period of few weeks after go live, rest of historical data will be stored in separate DB for reporting purposes only
4	What is the software required to use ABB LMS?	To use MyLearning you need to have Internet browser only. ABB LMS is availabe on Internet Explorer, Google Chrome or other browsers e.g. Mozilla.
5	What are the main functions in system?	http://search.abb.com/library/Download.aspx?DocumentID=9AKK107045A2447&LanguageCode=en&DocumentPartId=&Action=Launch
6	What is available on My Learning Tab?	http://search.abb.com/library/Download.aspx?DocumentID=9AKK107045A2465&LanguageCode=en&DocumentPartId=&Action=Launch
7	What is available on My Profile Tab?	http://search.abb.com/library/Download.aspx?DocumentID=9AKK107045A2464&LanguageCode=en&DocumentPartId=&Action=Launch
8	How to enroll to non priced class or training plan?	http://search.abb.com/library/Download.aspx?DocumentID=9AKK107045A2462&LanguageCode=en&DocumentPartId=&Action=Launch
9	How to enroll to priced class or training plan?	http://search.abb.com/library/Download.aspx?DocumentID=9AKK107045A2461&LanguageCode=en&DocumentPartId=&Action=Launch
10	How to cancel my enrollments?	http://search.abb.com/library/Download.aspx?DocumentID=9AKK107045A2461&LanguageCode=en&DocumentPartId=&Action=Launch
11	How to check my certificates?	http://search.abb.com/library/Download.aspx?DocumentID=9AKK107045A2466&LanguageCode=en&DocumentPartId=&Action=Launch
12	How to refine filter settings?	http://search.abb.com/library/Download.aspx?DocumentID=9AKK107045A2463&LanguageCode=en&DocumentPartId=&Action=Launch
13	How to share elearning or catalog?	http://search.abb.com/library/Download.aspx?DocumentID=9AKK107045A2460&LanguageCode=en&DocumentPartId=&Action=Launch
14	How to use ABB LMS on mobile devices?	ABB LMS is available on mobile devices with iOS and Android - please search for "ExpertusOne" app. Also there is JobAid availabe: http://search.abb.com/library/Download.aspx?DocumentID=9AKK107045A2467&LanguageCode=en&DocumentPartId=&Action=Launch
15	How can I get support if something is not working?	Please send an email to PL-LMS.support@abb.com with issue description.