ABB Ability™ Mobile Connect for drives, Internet course

Course type
This is a web-based training course. MyLearning course code is 9CSC014124e.

Course duration
The course duration is approximately 30 minutes.

Course goal
This training course gives an overview of the ABB Ability™ Mobile Connect for drives platform for remote drive support.

Student profile
This training course is a mandatory requirement for the drive support personnel who will offer drive remote support using the Mobile Connect web portal.

Prerequisites
- Technical knowledge of the drives for which the remote support is provided
- An Internet connection. The recommended browser is Microsoft Edge or Google Chrome.

Course objectives
Upon completion of this course, you will know:
- How to use the Mobile Connect web portal to communicate with the onsite personnel and troubleshoot or commission a drive remotely
- How to guide the onsite personnel to install the Drivetune mobile application and guide the onsite personnel in the use of Mobile Connect in Drivetune

Main topics
- Introduction to Mobile Connect
- How to get started
- Mobile Connect for drive support personnel
- Health and safety aspects
- Mobile Connect for onsite personnel
- Exam