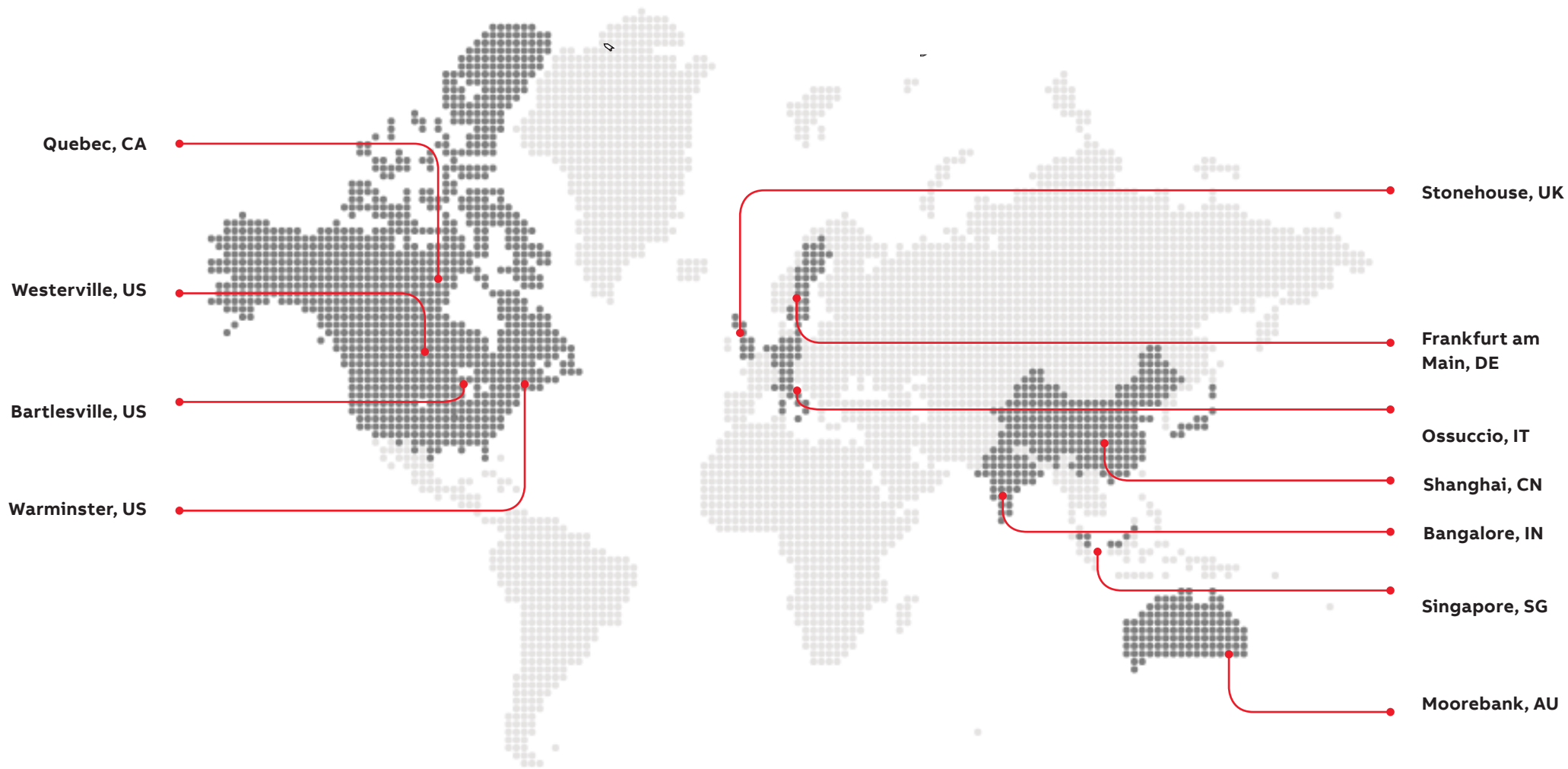


Repair Centers

Analytical



Repair Centers Analytical

Continuous Gas Analyzers

1. Location Frankfurt am Main

ABB Automation GmbH
 Stierstädter Straße 5
 60488 Frankfurt am Main
 Germany
 Tel: + 49 69 793 045 91
 Email: repair-analytical@de.abb.com

Responsibility for Countries
 Rest of the world

2. Location Sesto San Giovanni

ABB S.p.A.
 Viale Edison 50
 20099 Sesto San Giovanni
 Italy
 Tel: +390224148622/3
 Email: IT-servicelab.analitica@abb.com

Responsibility for Countries
 SEU

3. Location Westerville

ABB Inc.
 579 Executive Campus Dr.
 Westerville, OH 43082
 USA
 Tel: +1 800 HELP 365
 Email: partservices@us.abb.com

Responsibility for Countries
 NAM, SAM

4. Location Shanghai

ABB Engineering (Shanghai) Ltd.
 No. 4528, Kangxin Highway
 Pudong New District
 Shanghai, 201319
 P.R. China
 Tel: +86 400 620 9919
 Email: instrumentservice.abbchina@cn.abb.com
 water analyzer: kejun.gu@cn.abb.com
 gas: jason-jun.ren@cn.abb.com

Responsibility for Countries
 CN, KR, PH, JP

5. Location Singapore

ABB Pte. Ltd.
 2 Ayer Rajah Crescent
 139935 Singapore
 Singapore
 Tel: +65 6773 5963
 Email: contact.center@sg.abb.com

Responsibility for Countries
 SG, TH, MY

6. Location Moorebank

ABB Australia Pty Limited
 Dock 3S, Bapaume Road
 New South Wales
 Australia
 Tel: +61 2 9753 7507/7339
 Fax: +61 2 9821 0950
 Gas: au-iama.gasanalytics@abb.com
 Water: au-instrumentation.service@abb.com

Responsibility for Countries
 AU

7. Location Bangalore

ABB India Limited
 #4A, 5 & 6 2nd Phase Peenya Industrial Estate
 India
 Tel: +91 80 6714 3000
 Email: bump@in.abb.com

Responsibility for Countries
 IN

8. Location Stonehouse

ABB Limited
 Repairs Centre
 Oldends Lane
 Stonehouse GL10 3TA
 United Kingdom
 Tel: +44 333 999 7996
 Email: repairs.stonehouse@gb.abb.com

Responsibility for Countries
 For Zirconia Analysers – AZ20 / 25 / 30 / 40 & 100:
 UK, FI, SE, DK, NO, RU
 For Katharometers - AK100: UK



Product Responsible Unit



Product Manufacturing Unit

Repair Centers Analytical

Continuous Water Analyzers

1. Location Stonehouse

ABB Limited
Repairs Centre
Oldends Lane
Stonehouse GL10 3TA
United Kingdom
Tel: +44 333 999 7996
Email: repairs.stonehouse@gb.abb.com

Responsibility for Countries
Rest of the world

2. Location Warminster ABB Inc.

125 E. County Line Road
Warminster, PA 18974
USA
Tel: +1 215 674 6000
Fax: +1 215 674 7183
Email: repairs.warminster@us.abb.com

Responsibility for Countries
NAM, SAM

3. Location Shanghai ABB Engineering (Shanghai) Ltd.

No. 4528, Kangxin Highway
Pudong New District
Shanghai, 201319
P.R. China
Tel: +86 400 620 9919
Email: instrumentservice.abbchina@cn.abb.com
water analyzer: kejun.gu@cn.abb.com
gas: jason-jun.ren@cn.abb.com

Responsibility for Countries
CN, KR, PH, JP

4. Location Singapore ABB Pte. Ltd.

2 Ayer Rajah Crescent
139935 Singapore
Singapore
Tel: +65 6773 5963
Email: contact.center@sg.abb.com

Responsibility for Countries
SG, TH, MY

5. Location Moorebank ABB Australia Pty Limited

Dock 3S, Bapaume Road
New South Wales
Australia
Tel: +61 2 9753 7505/7339
Fax: +61 2 9821 0950
Email: michael.freeman@au.abb.com*
Email: michael.tooher@au.abb.com*

Responsibility for Countries
AU

6. Location Bangalore ABB India Limited

#4A, 5 & 6 2nd Phase Peenya Industrial Estate
India
Tel: +91 80 6714 3000
Email: bump@in.abb.com

Responsibility for Countries
IN

7. Location Quebec ABB Inc.

3400 rue Pierre-Arduin
G1P 0B2 Quebec
Canada
Tel: +1 418 877 2944
Fax: +1 418 877 2834
Email: ftirsupport@ca.abb.com
laser analyzer adress: ICOS.support@ca.abb.com

Responsibility for Countries
Rest of the world



● Product Responsible Unit ● Product Manufacturing Unit

Repair Centers

Analytical

FT-IR and FT-NIR Analyzers

1. Location Quebec

ABB Inc.

3400 rue Pierre-Ardouin
G1P 0B2 Quebec
Canada
Tel: +1 418 877 2944
Fax: +1 418 877 2834
Email: ftirsupport@ca.abb.com
laser analyzer adress: ICOS.support@ca.abb.com

Responsibility for Countries
Rest of the world

2. Location Shanghai

ABB Engineering (Shanghai) Ltd.

No. 4528, Kangxin Highway
Pudong New District
Shanghai, 201319
P.R. China
Tel: +86 400 620 9919
Email: instrumentservice.abbchina@cn.abb.com
water analyzer: kejun.gu@cn.abb.com
gas: jason-jun.ren@cn.abb.com

Responsibility for Countries
CN, KR, PH, JP



Product Responsible Unit



Product Manufacturing Unit

Repair Centers

Analytical

Gas Chromatograph Analyzers – PGC1000/ 2000/ 3100/ 5000 & NGCs

1. Location Bartlesville

ABB Inc.
7051 Industrial Boulevard
Bartlesville, OK 74006
USA
Tel: +1 918 338 4880 option 4
Email: totalflow.inquiry@us.abb.com

Responsibility for Countries
Rest of the world

2. Location Shanghai

ABB Engineering (Shanghai) Ltd.
No. 4528, Kangxin Highway
Pudong New District
Shanghai, 201319
P.R. China
Tel: +86 400 620 9919
Email: instrument.service.abbchina@cn.abb.com
water analyzer: kejun.gu@cn.abb.com
gas: jason-jun.ren@cn.abb.com

Responsibility for Countries
CN, KR, PH, JP

3. Location Singapore

ABB Pte. Ltd.
2 Ayer Rajah Crescent
139935 Singapore
Singapore
Tel: +65 6773 5963
Email: contact.center@sg.abb.com

Responsibility for Countries
SG, TH, MY

4. Location Moorebank

ABB Australia Pty Limited
Dock 3S, Bapaume Road
New South Wales
Australia
Tel: +61 2 9753 7505/7339
Fax: +61 2 9821 0950
Email: michael.freeman@au.abb.com*
Email: michael.tooher@au.abb.com*

Responsibility for Countries
AU



Product Responsible Unit

Product Manufacturing Unit

Repair Centers

Analytical

**Laser Analyzers (LGR ICOS), Metallurgical Analyzers,
Reid Vapor Pressure Analyzers**

1. Location Quebec

ABB Inc.

3400 rue Pierre-Ardouin

G1P 0B2 Quebec

Canada

Tel: +1 418 877 2944

Fax: +1 418 877 2834


Email: ftirsupport@ca.abb.com

laser analyzer adress: ICOS.support@ca.abb.com

Responsibility for Countries

Globally



 Product Responsible Unit

 Product Manufacturing Unit