Repair Centers
Analytical

Quebec, CA
Westerville, US
Bartlesville, US
Warminster, US
Stonehouse, UK
Frankfurt am Main, DE
Ossuccio, IT
Shanghai, CN
Bangalore, IN
Singapore, SG
Moorebank, AU
Repair Centers

Analytical

Continuous Gas Analyzers

1. Location Frankfurt am Main
ABB Automation GmbH
Stierstädtner Straße 5
60488 Frankfurt am Main
Germany
Tel:  +49 69 793 045 91
Email: repair-analytical@de.abb.com
Responsibility for Countries
Rest of the world

2. Location Sesto San Giovanni
ABB S.p.A.
Viale Edison 50
20099 Sesto San Giovanni
Italy
Tel:  +39 02 24148622/3
Email: IT-servicelab.analitica@abb.com
Responsibility for Countries
SEU

3. Location Westerville
ABB Inc.
579 Executive Campus Dr.
Westerville, OH 43082
USA
Tel:  +1 800 HELP 365
Email: partservices@us.abb.com
Responsibility for Countries
NAM, SAM

4. Location Shanghai
ABB Engineering (Shanghai) Ltd.
No. 4538, Kangxin Highway
Pudong New District
Shanghai, 201319
P.R. China
Tel:  +86 400 620 9919
Email: instrumentservice.abbchina@cn.abb.com
water analyzer: kejun.gu@cn.abb.com
gas: jason-jun.ren@cn.abb.com
Responsibility for Countries
CN, KR, PH, JP

5. Location Singapore
ABB Pte. Ltd.
2 Ayer Rajah Crescent
139935 Singapore
Singapore
Tel:  +65 6773 5963
Email: contact.center@sg.abb.com
Responsibility for Countries
SG, TH, MY

6. Location Moorebank
ABB Australia Pty Limited
Dock 3S, Bapaume Road
New South Wales
Australia
Tel:  +61 2 9753 7507/7339
Fax:  +61 2 9821 0950
Gas: au-iama.gasanalytics@abb.com
Water: au-instrumentation.service@abb.com
Responsibility for Countries
AU

7. Location Bangalore
ABB India Limited
#4A, 5 & 6 2nd Phase Peenya Industrial Estate
India
Tel:  +91 80 6714 3000
Email: bump@in.abb.com
Responsibility for Countries
IN

8. Location Stonehouse
ABB Limited
Repairs Centre
Oldends Lane
Stonehouse GL10 3TA
United Kingdom
Tel:  +44 333 999 7996
Email: repairs.stonehouse@gb.abb.com
Responsibility for Countries
For Zirconia Analysers – AZ20 / 25 / 30 / 40 & 100:
UK, FI, SE, DK, NO, RU
For Katharometers - AK100: UK

*reference will be updated with a general email address
Repair Centers

Analytical

Continuous Water Analyzers

1. Location Stonehouse
   ABB Limited
   Repairs Centre
   Oldends Lane
   Stonehouse GL10 3TA
   United Kingdom
   Tel: +44 333 999 7996
   Email: repairs.stonehouse@gb.abb.com
   Responsibility for Countries
   Rest of the world

2. Location Warminster
   ABB Inc.
   125 E. County Line Road
   Warminster, PA 18974
   USA
   Tel: +1 215 674 6000
   Fax: +1 215 674 7183
   Email: repairs.warminster@us.abb.com
   Responsibility for Countries
   NAM, SAM

3. Location Shanghai
   ABB Engineering (Shanghai) Ltd.
   No. 4528, Kangxin Highway
   Pudong New District
   Shanghai, 201319
   P.R. China
   Tel: +86 400 620 9919
   Email: instrumentservice.abbchina@cn.abb.com
   water analyzer: kejun.gu@cn.abb.com
   gas: jason-jun.ren@cn.abb.com
   Responsibility for Countries
   CN, KR, PH, JP

4. Location Singapore
   ABB Pte. Ltd.
   2 Ayer Rajah Crescent
   139935 Singapore
   Singapore
   Tel: +65 6773 5963
   Email: contact.center@sg.abb.com
   Responsibility for Countries
   SG, TH, MY

5. Location Moorebank
   ABB Australia Pty Limited
   Dock 35, Bapaume Road
   New South Wales
   Australia
   Tel: +61 2 9753 7505/7339
   Fax: +61 2 9821 0950
   Email: michael.freeman@au.abb.com*
   Email: michael.tooher@au.abb.com*
   Responsibility for Countries
   AU

6. Location Bangalore
   ABB India Limited
   #4A, 5 & 6 2nd Phase Peenya Industrial Estate
   India
   Tel: +91 80 6714 3000
   Email: bump@in.abb.com
   Responsibility for Countries
   IN

7. Location Quebec
   ABB Inc.
   3400 rue Pierre-Ardouin
   G1P 0B2 Quebec
   Canada
   Tel: +1 418 877 2944
   Fax: +1 418 877 2834
   Email: ftirsupport@ca.abb.com
   laser analyzer adress: ICOS.support@ca.abb.com
   Responsibility for Countries
   Rest of the world
Repair Centers
Analytical

FT-IR and FT-NIR Analyzers

1. Location Quebec
   ABB Inc.
   3400 rue Pierre-Ardouin
   G1P 0B2 Quebec
   Canada
   Tel:  +1 418 877 2944
   Fax:  +1 418 877 2834
   Email: ftirsupport@ca.abb.com
   laser analyzer address: ICOS.support@ca.abb.com
   Responsibility for Countries
   Rest of the world

2. Location Shanghai
   ABB Engineering (Shanghai) Ltd.
   No. 4528, Kangxin Highway
   Pudong New District
   Shanghai, 201319
   P.R. China
   Tel:  +86 400 620 9919
   Email: instrumentservice.abbchina@cn.abb.com
   water analyzer: kejun.gu@cn.abb.com
   gas: jason-jun.ren@cn.abb.com
   Responsibility for Countries
   CN, KR, PH, JP
Repair Centers

Analytical

Gas Chromatograph Analyzers –
PGC1000/ 2000/ 3100/ 5000 & NGCs

1. Location Bartlesville
   ABB Inc.
   7051 Industrial Boulevard
   Bartlesville, OK 74006
   USA
   Tel: +1 918 338 4880 option 4
   Email: totalflow.inquiry@us.abb.com
   Responsibility for Countries
   Rest of the world

2. Location Shanghai
   ABB Engineering (Shanghai) Ltd.
   No. 4528, Kangxin Highway
   Pudong New District
   Shanghai, 201319
   P.R. China
   Tel: +86 400 620 9919
   Email: instrumentservice.abbchina@cn.abb.com
   water analyzer: kejun.gu@cn.abb.com
   gas: jason-jun.ren@cn.abb.com
   Responsibility for Countries
   CN, KR, PH, JP

3. Location Singapore
   ABB Pte. Ltd.
   2 Ayer Rajah Crescent
   139935 Singapore
   Singapore
   Tel: +65 6773 5963
   Email: contact.center@sg.abb.com
   Responsibility for Countries
   SG, TH, MY

4. Location Moorebank
   ABB Australia Pty Limited
   Dock 35, Bapaume Road
   New South Wales
   Australia
   Tel: +61 2 9753 7505/7339
   Fax: +61 2 9821 0950
   Email: michael.freeman@au.abb.com*
   Email: michael.tooher@au.abb.com*
   Responsibility for Countries
   AU

Product Responsible Unit

Product Manufacturing Unit
Repair Centers
Analytical

Laser Analyzers (LGR ICOS), Metallurgical Analyzers,
Reid Vapor Pressure Analyzers

1. Location Quebec
   ABB Inc.
   3400 rue Pierre-Ardouin
   G1P 0B2 Quebec
   Canada
   Tel: +1 418 877 2944
   Fax: +1 418 877 2934
   Email: ftirsupport@ca.abb.com
   laser analyzer address: ICOS.support@ca.abb.com

Responsibility for Countries
Globally