ABB Motion OneCare is a customized service agreement to improve your production efficiency and optimize your maintenance operations around your motors, generators, and drives. One tailor-made agreement can flexibly cover a single service, a bundle of desired services, or a transfer of the entire maintenance responsibility to ABB’s service experts. Keeping you in total control.

ABB Motion OneCare
An ABB Motion OneCare agreement is tailored specifically to your business needs and budget.

ABB partners with you to help you plan, coordinate and execute your equipment maintenance according to its criticality in your facility. We analyze your equipment’s condition and recommend services that optimize your application’s uptime, all bundled into a single agreement for easy management.

An ABB Motion OneCare agreement can cover a single service, life-cycle support of a motor, generator, drive or digital services. Alternatively, the entire maintenance can be handled by ABB’s experts.

Overview of available services
ABB provides a comprehensive portfolio of conventional and data-driven services to ensure maximum performance of your installed motors, generators and drives. The following is a sample of services that can be combined within an ABB Motion OneCare agreement:

• Technical support
• On-site maintenance
• Spares and consumables
• Repairs, upgrades and retrofits
• Preventive maintenance
• Life-cycle assessments
• ABB Ability™ digital services

Key benefits

Tailored solution
The right plan for your equipment and maintenance strategy

Long-term plan
Ensures a predictable maintenance budget in the long term

Reliable and efficient operation
With the proper maintenance strategy

Fast and uncomplicated support
One single point of contact, one single service agreement

Agility
Get the right people with the right skills at the right time
We meet with you to understand your needs
Each customer has different maintenance requirements. Do you need rapid site response and troubleshooting to maximize equipment uptime, on-site maintenance services optimized to site conditions or cloud-connected condition monitoring? We provide personnel training and support throughout the life cycle of your motors, generators and drives to keep them running at peak performance.

We assess the condition of your equipment
An on-site assessment identifies the condition and criticality of the motors, generators and drives in your facility. The assessment provides a benchmark for the provision of services.

Together, we determine the service agreement that best fits your needs
Based on your service requirements and the condition of your motors, generators and drives we will tailor a service agreement that fits your needs and budget.

Fulfillment of agreement
Together we coordinate the planned maintenance interventions. We give feedback of all activities carried out and provide an outlook for the delivery of short and mid-term services.

Follow-up and feedback
We keep a watchful eye on the performance of your equipment and offer a regular review to ensure your maintenance requirements are aligned with your production demands.

ABB Motion Services helps customers around the globe to maximize uptime, extend product lifetime and enhance the performance and energy efficiency of motors, generators and drives.

ABB Motion OneCare agreement process

For more information, please contact your local ABB representative or visit:
solutions.abb/motion-onecare

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