

# ABB Power Care – 1. Skills Development Services

## 1.1 Product training

### ABB Low Voltage Service offers dedicated, standard training courses for the products and systems installed at the customer's site

It is critical for personnel in charge of engineering, operations and maintenance to have necessary know-how of equipment they are responsible for. This enables them to react correctly and efficiently when the situations arise. Under the direction of certified ABB trainers, ABB Low Voltage Service offers dedicated trainings for customers to acquire necessary skills and knowledge on ABB equipment and software, in order to optimize their performance and operations, and empower teams to carry out routine maintenance.

With the ABB Power Care contract, customers have a defined number of training hours per year for the engineering team. The complete training list is available and updated annually on the ABB Power Care portal.

**Webinars** are internet based trainings in a virtual classroom. They are an easy way to learn more about ABB circuit breakers, switchgear systems and other low voltage products. An ABB expert explains operations and maintenance of the products through step by step demonstrations through videos or online presentations, and ending with a Q&A session. Webinars are naturally suited to distance and flexible learning: key advantages are its convenience, and the flexibility to access from any place where an internet connection is available without the need to pack up and travel.

**Classroom trainings** have the advantage of real practical, hands-on experiences. During classroom sessions, practical exercises will be carried out with specialized ABB personnel working alongside the trainees. Operation and ordinary procedures are performed on switchgears, basic maintenance operations on circuit breakers and products are explained.



Main topics handled in classroom trainings:

- Correct tools and utilization
- Simulation of faults and events
- Dismantling and assembling activities
- Maintenance procedures
- Practical sessions
- Installation and replacement procedures
- Fault repairs
- Software programming and parameter setting

#### Benefits:

- Efficient training by ABB experts
- Improve plant safety
- Correct operation of the equipment
- Reduce downtime
- Maximize return on investment
- Plant personnel are qualified
- Special agreed rates for additional trainings

For further information contact:

[www.abb.com/low-voltage/service](http://www.abb.com/low-voltage/service)

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