ABB Ability™ Ellipse® WFM
Continuing to revolutionize workforce management

ABB is pleased to announce the release of ABB Ability Ellipse Workforce Management (WFM), its newest mobile workforce and field service platform. A Cloud-based SaaS product built on Microsoft® Azure®, Ellipse WFM is a leading-edge field service application that allows customers to digitally transform their approach to asset inspections, maintenance and repair.

Ellipse WFM changes the paradigm in the industry. As part of ABB Ability, our digital-industrial ecosystem, the solution uses IoT and digitalization to offer many innovations that deliver tangible improvements in productivity for field operations of all sizes. Real-time traffic updates to the dispatch application, remote video collaboration, hands-free inspection capability supported by artificial intelligence, and templated workflows with embedded validation rules are just some of the features that differentiate Ellipse WFM from other field service or mobile workforce management applications in the market today.

The new platform also transforms the approach to implementing and managing software. It offers a simplified approach to implementation that enables customers to launch a new software instance within a matter of weeks using standardized integrations and Microsoft’s scalable architecture. Adding new features happens seamlessly and automatically through scheduled monthly releases, eliminating the onerous cost and effort associated with long project upgrades. The savings in time and budget are considerable versus traditional on premise solutions.

To help customers stay ahead of threats, the application leverages Microsoft Azure’s world-class security and threat management. Mission-critical information is kept safe from even the most complex security concerns, ensuring that customers stay focused on managing their business.

ABB Ability Ellipse WFM demonstrates ABB’s leadership and continued efforts to revolutionize workforce management software and to help its customers on their digital transformation journey.
About ABB Ability Ellipse

Ellipse WFM is one of three cornerstone components of ABB Ability Ellipse, the premier connected asset lifecycle management solution that unifies world-class functionality of enterprise asset management (EAM), workforce management (WFM) and asset performance management (APM).

Our customers’ businesses are evolving,” says James Pierre-Noel, Senior Director of Product Management. “Many have aging infrastructures, which changes the way they maintain and inspect their equipment. An asset that’s 2 years old doesn’t need much inspection, but one that’s 25 years old requires a lot more attention. **Most companies have budget only to replace 5 percent of their infrastructure in any given year**, so they must have a mobile workforce management solution that empowers their field workforce to do more effective, efficient, and safer maintenance on these assets – ABB Ability Ellipse WFM provides that.”

Click here to schedule a demo of the newly-updated ABB Ability Ellipse WFM.