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In urgent matters, please find your local ABB Service center at:
www.abb.com/contacts

To see news about ABB Metallurgy and our products, visit:
www.abb.com/metallurgy

You can also follow us on Twitter:
@ABBMetallurgy

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Metallurgy

Service and maintenance
Electromagnetic products
and systems
ABB helps you not only boost productivity and quality with electromagnetic products for the metals industry, we also offer service and maintenance assistance.

Properly performed maintenance provides:
- More uptime
- Improved availability
- Higher productivity
- Better profitability
- Quality improvement
- Extended lifetime

You can take advantage of our vast experience and expertise in different ways.
Support

Technical support
- Qualified engineers are available to provide support

Training
- Operator
- Electrical maintenance
- Mechanical maintenance
- Process

All the above training can be performed either on-site at your location, at local ABB or at our headquarters in Sweden.

Spares & consumables
- Spare parts service
  - Normal delivery time
  - Emergency spare parts service
    - 24/7
  - Parts repair service

EM product repair
- Fast and expert repair
  - High quality
  - Unique competence
    - Skilled and experienced technicians
  - Cost-effectiveness

Retrofit, upgrade
- Installation of new modules, e.g. IGBT
- New material in EM products & systems
  - Latest technology
  - Prolonged lifetime

Replacement
- Replacing an old converter with a new one
  - Latest technology and functionality
  - Guaranteed access to support and spare parts for a long period of time

Life Cycle Assessment
The life cycle of a product is divided into 4 phases: Active, Classic, Limited and Obsolete.

ABB is committed to supplying spare parts, support and service for purchased products so that reliability and performance are kept at satisfactory levels throughout their lifetime except for the obsolete phase where they might not be available due to possible lack of component supplies. ABB can support you by making a Life Cycle Assessment of the plant. It will be documented in a Life Cycle Plan that includes suggested modernizing and upgrade actions.
Maintenance

Corrective maintenance
- Troubleshooting
- Stand-by availability

Preventive maintenance
- Time-based maintenance at predetermined intervals
  - Replace aging components, e.g. capacitors, fans, filters
  - Maintenance kits

Predictive maintenance
- Condition-based maintenance

Advanced services

Diagnose - Implement - Sustain
We can perform standardized measurements and ocular inspections, and present a report with suggested actions to be taken.

- EM products
- Cooling systems
- Mechanical parts
- Electrical parts
- Metallurgical processes

All of our services can be offered separately or as a part of a maintenance support agreement.
Global service support delivered locally, 24/7.

Based on our vast experience as the world’s leading supplier of EMS systems, we are able to provide support throughout your system’s life cycle.

– Metallurgical
– Electrical
– Mechanical

All areas covered by our experienced personnel.