ABB Drive Services

Technical Support
Local expert help with global back-up

ABB Technical Support service answers your technical questions and provides you advanced product. The service relies on ABB’s extensive drive expertise which you can reach through your local ABB.

Rapid resolution
With a service contract you ensure priority and access to Technical Support service 24/7 - whenever you need it.

Local contacts near you
You can reach your local ABB to ensure quick response. If the case requires deeper investigation, it is escalated for higher level of expertise.

Process availability
Getting your questions answered quickly ensures that your process runs smoothly with reduced maintenance time and costs.

Need help?
Contact ABB or third party channel company.

http://new.abb.com/drives/services/
www.abb.com/searchchannels
Drive support needed
You want technical assistance or rapid troubleshooting advice. You do not exactly know why the drive is not operating properly or you have other technical issues.

Contact your local ABB
You get quick local assistance.

ABB’s expert guidance
An ABB-certified engineer guides you through the topic until your issue is resolved. If the case requires deeper investigation, it is escalated to the higher level of expertise or on-site support can be recommended.

Optional on-site support
If you need on-site support, a local ABB-certified engineer can be dispatched to help you. This service is charged separately.

Drive support case resolved