DCP500 DC Drives

1. CURRENT LIFECYCLE STATUS
The DCP500.. drive product is in the limited phase of the ABB Drives lifecycle plan. It is planned to remain in this phase until end of the year 2011.

2. SUPPORT AVAILABILITY FOR DCP500..
In the limited phase product manufacturing is no longer supported by development and the product service support is limited.

The following productized services are available:
- spare part service continues as long as the components are available
- off-site repair services (refurbished parts and electronics repair)
- off-site technical support and on-site repair service
- recommended replacement with an active product (recycling services are available where permitted)

3. LIFECYCLE PLAN
ABB’s plan is to support the DCP500.. until end of the year 2011 and even beyond, depending on the availability of components. Towards the end of the limited phase use of exchange or refurbished materials for continued support will increase.

The DCP500.. is planned to be transferred to the obsolete phase from the year 2012 on. In the obsolete phase the product will no longer be supported. However spare part deliveries are limited to the existing stock.

4. FURTHER INFORMATION
For further information, please contact ABB by e-mail: global.productsupport@fi.abb.com.

5. ABB LIFECYCLE MODEL

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