Trouble shooting guide

If you have installed and connected the unit as per the instructions listed earlier and it does not function correctly, use the following table as a guide to fixing the problem. Look up the type of fault in the left column and check the possible causes from the right column.

<table>
<thead>
<tr>
<th>No.</th>
<th>Fault</th>
<th>Possible causes</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>AC (normal) lamp not lit and LED not lit</td>
<td>Lamp damaged; or Lamp incorrectly inserted; or AC supply not connected; or Switched supply turned off; or Unit not inserted into base properly; or Test switch damaged</td>
</tr>
<tr>
<td>2</td>
<td>AC (normal) lamp not lit but LED is lit</td>
<td>Lamp damaged; or Lamp incorrectly inserted; or AC supply not connected; or Switched supply turned off; or Supply not looped to SWA terminal; or Test switch damaged</td>
</tr>
<tr>
<td>3</td>
<td>AC (normal) lamp is lit but LED not lit and/or emergency lamp does not operate when tested</td>
<td>Lamp damaged; or Lamp incorrectly inserted; or Supply not looped to UNSWA terminal; or Test switch damaged; or Battery not yet charged (allow up to 24 hours)</td>
</tr>
</tbody>
</table>

If the unit still does not work after checking these possible causes, contact ABB service in Australia on 1300 666 595, Monday to Friday, 7.00am to 5.00pm (AEST) and ask for help. Our trained service personnel will usually be able to take your call immediately and assist you in resolving your difficulty. ABB is committed to providing valuable through-life support for its products.

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Important note: This product is designed for indoor use only.
Installation instructions

1. Remove the unit from the packing box and inspect it for damage or imperfections. If any damage is found, do not install the unit, but replace it carefully into the packing box and notify the ABB product support hotline in Australia on 1300 666 595.

2. If all looks okay, installation can proceed.

3. If all looks okay, take the mounting bracket and whilst holding it into place against the ceiling or wall, use a pencil to mark the position of the screw holes (at A and/or B in figure 1) and cable entry position through the bracket onto the ceiling or wall as appropriate. Make sure to allow at least 50mm of free space to the right hand side of the final location of the unit to allow for the sliding function of attaching the unit to the mounting bracket. If need be, turn the bracket around and swap the diffuser with the back plate to permit room for inserting and removing the unit from the mounting bracket. Orient the bracket in such a way as to make the LED and push button readily visible and accessible when the unit is installed.

4. Remove the bracket to reveal the pencil marks and if the cabling is to be concealed, drill a 20mm hole for the cable entry prior to installing the bracket. Make sure the mounting screw locations are in solid material strong enough to support the complete unit, (approx 3-4kg; build-up, strengthen or support the mounting material if necessary) and attach the bracket. Because of the wide variety of building construction materials and the wide variety of screw fasteners appropriate to each type, mounting screws are not provided with the unit. If appropriate and safe, drill and use your own fixing holes in the mounting bracket to suit the individual installation location and structural support needs of the unit.

5. Run the cables in the ceiling or wall space as appropriate or surface mounted in conduit and through the cable hole into the bracket. Strip, connect and terminate the cables as indicated in figure 2. Note: The loop between the switched and unswitched active terminals. Rarely, non-exit type Quickfits (like those used for emergency and other non-exit type directional or informational purposes eg: welcome, manager’s office, toilets >, etc) may use a switched active supply for the normal lamp and an unswitched active supply for the emergency lamp. Exit type Quickfits more commonly have only an unswitched active supply which you will need to loop to the switched active terminal to give the battery a small charge, then press the manual test button located on the side of the unit. Normal status of the indicating LED of the unit upon energisation is steady red to indicate that power is connected and the battery is charging.

6. When connected, replace the terminal block cover so that it clicks and looks into place.

7. Fit the back plate and/or diffuser/s to the unit (if not already in place) and attach the unit to the mounting bracket by aligning the top left hand end of the unit (the end without the protruding electrical connecting metal lugs) with the large cut away slot towards the left hand end of the bracket. Slip the left hand end of the unit up into the slot in the left hand end of the bracket (step (1) in figure 3) and hold the unit horizontal to and parallel with the bracket. It should be approximately 50mm to the right of its final destination. Simply slide the unit (step (2) in figure 3) 50mm to the left along and into the bracket to engage the connections and the locking tab. Once in place, the unit cannot be removed from the bracket without the use of a tool (a small screwdriver) to push in the locking tab at ‘D’ in figure 3.

8. Once powered up, the maintained or sustained normal AC lamp (if present) should energise and remain lit until the power fails. The emergency function of the light fitting should only operate when the normal lighting power supply fails, or when somebody presses the manual test button located on the side of the unit. Normal status of the indicating LED of the unit upon energisation is steady red to indicate that power is connected and the battery is charging.

9. Check the operation of the unit to ensure that the installation was successful. When powered up, allow a few minutes to give the battery a small charge, then press the manual test button located at the top right hand side of the unit. Hold the button in for a few seconds and observe the operation of the emergency lamp. Depending upon which model you have installed, the sustained mains lamp (if present) should remain energised (on), the normal mains lamp (if present) should de-energise (turn off) and the emergency lamp (always present) should energise (turn on). If the emergency lamp works momentarily, that's okay. Try again in a few more minutes because if the battery was completely discharged, it may take a little time to charge up enough to operate even momentarily. After this time, press the test button again and if the lamp does not work at all, check the supply, the connections and the trouble shooting guide at the end of this document.

Removal instructions

1. Gently insert a small screwdriver into the slot (at ‘D’ in figure 3) on the front of the bracket towards the right hand end of the fitting, to ease the locking tab into the fitting and away from the bracket.

2. The unit is then free to slide to the right along the bracket for about 50mm, at which time the slots line up and it can be lowered away from the bracket, allowing the two to separate.