
ABB MyLearning

Support materials list - internal & external





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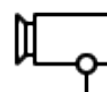
Basics

1. Basic User Manual (good to start)



<http://search.abb.com/library/Download.aspx?DocumentID=9AKK107045A6085&LanguageCode=en&DocumentPartId=&Action=Launch>

2. Videos



- a. ABB MyLearning advert <https://mylearning.abb.com/?q=share/learning/class-details/63141>
- b. ABB MyLearning all videos <https://mylearning.abb.com/?q=share/training/VD7fAEiV1y>

3. Support



- a. Support for internal and external Users:
<http://search.abb.com/library/Download.aspx?DocumentID=9AKK107045A5371&LanguageCode=en&DocumentPartId=&Action=Launch>
- b. How to submit ticket via MyIS:
<http://search.abb.com/library/Download.aspx?DocumentID=9AKK107045A5370&LanguageCode=en&DocumentPartId=&Action=Launch>

Training for Learners

4. Videos



Basic System Explanation:

<https://mylearning.abb.com/?q=learning/class-details/60197/>

Configuring Internet Explorer settings to make the LMS work properly:

<https://mylearning.abb.com/?q=learning/class-details/60198/>

Logging in, tabs overview & account settings:

<https://mylearning.abb.com/?q=learning/class-details/60199/>

My Learning tab explanation:

<https://mylearning.abb.com/?q=learning/class-details/60200/>

Using refine filters and searching bar:

<https://mylearning.abb.com/?q=learning/class-details/60201/>

My Catalog & Register for a Class or Training Plan:

<https://mylearning.abb.com/?q=learning/class-details/60202/>

Register for a priced Class or Training Plan & Shopping cart experience:

<https://mylearning.abb.com/?q=learning/class-details/60203/>

Cancelling an enrollment:

<https://mylearning.abb.com/?q=learning/class-details/60204/>

Check your certificates & print the certificate:

<https://mylearning.abb.com/?q=learning/class-details/60205/>

Share the Class, Training Plan or the refined Catalog view:

<https://mylearning.abb.com/?q=share/learning/class-details/60206/>

5. Job Aids



GENERAL_ABB_MYLEARNING_JOB_AID_FIRST_STEPS_IN_MYLEARNING

<http://search.abb.com/library/Download.aspx?DocumentID=9AKK107045A6085&LanguageCode=en&DocumentPartId=&Action=Launch>

GENERAL_ABB_MYLEARNING_JOB_AID_LOGGING_ISSUE_&_CONFIGURE_BROWSER_SETTINGS

<http://search.abb.com/library/Download.aspx?DocumentID=9AKK107045A8124&LanguageCode=en&DocumentPartId=&Action=Launch>

GENERAL_ABB_MYLEARNING_JOB_AID_MY_LEARNING_TAB

<http://search.abb.com/library/Download.aspx?DocumentID=9AKK107045A6065&LanguageCode=en&DocumentPartId=&Action=Launch>

GENERAL_ABB_MYLEARNING_JOB_AID_CATALOG_OVERVIEW_&_REGISTER_FOR_A_CLASS_OR_TRAINING_PLAN

<http://search.abb.com/library/Download.aspx?DocumentID=9AKK107045A6061&LanguageCode=en&DocumentPartId=&Action=Launch>

GENERAL_ABB_MYLEARNING_JOB_AID_REGISTER_FOR_A_PRICED_CLASS_OR_TRAINING_PLAN

<http://search.abb.com/library/Download.aspx?DocumentID=9AKK107045A6056&LanguageCode=en&DocumentPartId=&Action=Launch>

GENERAL_ABB_MYLEARNING_JOB_AID_REFINE_FILTERS_SEARCHING_BAR

<http://search.abb.com/library/Download.aspx?DocumentID=9AKK107045A6060&LanguageCode=en&DocumentPartId=&Action=Launch>

GENERAL_ABB_MYLEARNING_JOB_AID_MY_PROFILE_TAB

<http://search.abb.com/library/Download.aspx?DocumentID=9AKK107045A6058&LanguageCode=en&DocumentPartId=&Action=Launch>

GENERAL_ABB_MYLEARNING_JOB_AID_MY_CERTIFICATES

<http://search.abb.com/library/Download.aspx?DocumentID=9AKK107045A6064&LanguageCode=en&DocumentPartId=&Action=Launch>

GENERAL_ABB_MYLEARNING_JOB_AID_SHARING_E-LEARNINGS

<http://search.abb.com/library/Download.aspx?DocumentID=9AKK107045A6057&LanguageCode=en&DocumentPartId=&Action=Launch>

GENERAL_ABB_MYLEARNING_JOB_AID_NOTIFICATIONS_OUTLOOK_CONFIGURATION

<http://search.abb.com/library/Download.aspx?DocumentID=9AKK107045A6059&LanguageCode=en&DocumentPartId=&Action=Launch>

GENERAL_ABB_MYLEARNING_JOB_AID_CANCELLING_AN_ENROLLMENT

<http://search.abb.com/library/Download.aspx?DocumentID=9AKK107045A6066&LanguageCode=en&DocumentPartId=&Action=Launch>

GENERAL_ABB_MYLEARNING_JOB_AID_HOW_TO_RECORD_AN_ISSUE_FOR_SUPPORT_TEAM

<http://search.abb.com/library/Download.aspx?DocumentID=9AKK107045A7298&LanguageCode=en&DocumentPartId=&Action=Launch>

GENERAL_ABB_MYLEARNING_JOB_AID_MOBILE_APPLICATION

<http://search.abb.com/library/Download.aspx?DocumentID=9AKK107045A6063&LanguageCode=en&DocumentPartId=&Action=Launch>

6. Training Plan



<https://mylearning.abb.com/?q=share/learning/learning-plan-details/1010/>

Training for Managers

1. Videos



Manager dashboard (functionalities & facilities)

<https://mylearning.abb.com/?q=learning/class-details/60208/>

Creating & scheduling reports

<https://mylearning.abb.com/?q=learning/class-details/60209/>

2. Job Aids



MANAGER_ABB_MYLEARNING_JOB_AID_TEAM_TAB

<http://search.abb.com/library/Download.aspx?DocumentID=9AKK107045A6077&LanguageCode=en&DocumentPartId=&Action=Launch>

MANAGER_ABB_MYLEARNING_JOB_AID_LAUNCHING_SCHEDULING_CREATING_REPORTS

<http://search.abb.com/library/Download.aspx?DocumentID=9AKK107045A6038&LanguageCode=en&DocumentPartId=&Action=Launch>

3. Training Plan



<https://mylearning.abb.com/?q=share/learning/learning-plan-details/1012/>

Training for Instructors

4. Videos



Instructor dashboard (functionalities & facilities)

<https://mylearning.abb.com/?q=learning/class-details/60207/>

Creating & scheduling reports

<https://mylearning.abb.com/?q=learning/class-details/60209/>

5. Job Aids



INSTRUCTOR_ABB_MYLEARNING_JOB AID_MY_CLASSES

<http://search.abb.com/library/Download.aspx?DocumentID=9AKK107045A6082&LanguageCode=en&DocumentPartId=&Action=Launch>

INSTRUCTOR_ABB_MYLEARNING_JOB AID_WEBEX_INTEGRATION

<http://search.abb.com/library/Download.aspx?DocumentID=9AKK107045A6083&LanguageCode=en&DocumentPartId=&Action=Launch>

INSTRUCTOR_ABB_MYLEARNING_JOB AID_LAUNCHING_SCHEDULING_&_CREATING_REPORTS

<http://search.abb.com/library/Download.aspx?DocumentID=9AKK107045A6038&LanguageCode=en&DocumentPartId=&Action=Launch>

6. Training Plan



<https://mylearning.abb.com/?q=share/learning/learning-plan-details/1011/>