Technical note Access global support



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Working on a global arena is complex. Not only are there logistics, but also approvals, local standards and restrictions, technical support and different climates to take into consideration. With over 100 years of experience in motor control and power switching ABB knows how important it is to offer products and services that meet all of these demands. The new contactor and motor protection range from ABB is available worldwide and designed to meet all major national and international standards, simplifying work both locally and globally.

Availability and support

ABB has an extensive distribution and production network in over 100 countries in order to get close to its broad base of customers across the globe. Customers of ABB have access to round-the-clock support both online and offline. With presence in over 100 countries ABB can offer support on both global and local levels. The experience and knowledge of ABB means that no question will be left unanswered. ABB knows its business, and thereby – its customers' businesses.

One coil covers the globe

ABB has many global OEM's as customers. They want to reduce their need of product variants and at the same time provide their own customers, covering globe, with increased functionality. With conventional contactor technology, separate contactors were required for different network voltages and frequencies around the globe. Our new contactor and motor protection range is designed to work globally. The core coil within the ABB contactor covers 100-250 V, AC/DC and 50/60 Hz. That means it can function just as well in the networks of Asia as in North America or Europe. One contactor can be used globally and simplifies work across country borders as well as network borders.

Certifications and standards

The new contactor and motor protection range meets all major international and national standards, including but not limited to cULus, ICC and RoHS. Further certificates and standards will be added continuously.

For more information please contact:

www.abb.com/lowvoltage www.abb.com/connecttocontrol



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