ABB DRIVES SERVICE

Drive Exchange
Service product description

To enable continuous operations, ABB exchanges the customer’s drive or module for an equivalent, fully functioning and tested device. The exchange unit can be new or reconditioned.

Value to customer
- Cost effective alternative to repair
- Instock exchanges ship within 24-hours of order receipt
- Get compensation of your old drive
- Reliable and tested drive – exchange units are fully compatible with the original drive and come with 1-year warranty
- Environmentally friendly service, as drives are recycled

Service includes
- The same type or an equivalent drive with same functionality
- By default, a reconditioned and fully tested used drive
- 1-year warranty for the complete drive following delivery
- Prepaid fright label provided for US customers

Service does not include
- Failure report of the return unit*
- Installation and commissioning
- Removal Tool**

*Subject to separate quote
**Phase Module Removal Tool Kits
2UEA005608 - Phase Module Removal Tool Kit, F1
2UEA002274 - Phase Module Removal Tool Kit, F2/F3

Product coverage
- Single drives
- Single drive modules
- Multidrive modules
- Medium voltage drive phase modules

Customer responsibilities
- Proper packing of return unit
- Customer is to return the old unit to ABB within 30 calendar days from the order

Other terms
- Subject to ABB General Terms and Conditions of Sale

For more information, please contact your local ABB representative or visit:

www.abb.com/drives
www.abb.com/searchchannels

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