ABB Ability
Condition monitoring for measurement devices

Scheduled remote accesses enabling accurate devices health checks by our experts
Moving from preventive- to predictive-maintenance

Measurement made easy

About ABB Ability™
ABB Ability is our unified, cross-industry digital capability, from device to edge to cloud.

ABB Ability combines domain expertise with experience in connectivity to enable customers to know more, do more, do better, together.

About condition monitoring
Designed to predict and minimize issues, we know process uptime is crucial.

ABB’s product specialist to remotely assess the device status and provide service recommendations based on findings.

What is included?
New technology enables us to offer an alternative, advanced service solution to our customers. ABB remote condition monitoring contracts offer a dedicated, complete check of analysers and instruments.

Using predictve maintenance techniques, devices are maintained on-demand. Frequent monitoring of machine conditions ensure componets are only replaced when needed.

The remote condition monitoring can be bundled in a Measurement Care agreement to meet your needs.
Condition monitoring contract
The contract provides a flexible approach to the maintenance of your installed base, with costs agreed up front.

The service is remotely managed via email, phone and the myABB customer portal (Cloud-based solution).

Service includes:
- Fixed interval service report (weekly, monthly)
- ABB Ability gateway free of charge
- Dedicated phone support line (business days, 8-17)
- Recommended spare parts list

Benefits

Process availability – reduced instrument / analyser downtime

Expert support – guaranteed access to product experts

Cost control – transparent contracts costs and total cost of ownership

Budget prioritization – facilitate decision making by providing inputs for life cycle cost estimation

Cyber security – state of art data security techniques keeping your network secure

Smart service solutions don’t always mean feet on the ground