Why should you request the original manufacturer to provide factory trained service technicians when you are performing circuit breaker maintenance?

**Reliability**
Unlike other power system equipment, the first indication of a defective circuit breaker occurs when it will not open under fault conditions, or opens unexpectedly under normal load. With in-depth product knowledge, current training and experience, the original manufacturer is the leading source for improved and sustained equipment reliability through factory-recognized maintenance procedures. Discriminating owners demand proof of current factory training, backed by the original manufacturer, when managing their risk through switchgear maintenance.

**Product enhancements**
With original design drawings, factory test data, a history of product performance trends and an archive of product engineering changes, only the manufacturer’s service personnel can readily identify needed equipment changes in the field. Third party testing and maintenance companies would typically not be aware of these upgrades.

**Original replacement parts**
As product enhancements occur, parts change to provide added reliability. The original manufacturer is the leading source for new, quality replacement parts and components. Our factory-trained technicians, with current certification, can easily identify and implement recommended parts change outs in the field.
For more information about ABB services, please contact your sales representative or call one of the numbers listed below:

ABB Inc.
Low and Medium Voltage Service
Florence, South Carolina
Phone: +1 800 HELP 365 (option 7) or +1 407 732 2000

www.abb.us/mvservice

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