Graphic Operator Panel (GOP)

1. CURRENT LIFECYCLE STATUS
The Graphic Operator Panel is in the classic phase of the ABB drives lifecycle plan and is planned to remain in this phase until 2015.

2. SUPPORT AVAILABILITY
During the classic phase the product will be fully supported and maintained by ABB regardless of which manufacturing unit delivered the product.

During this phase ABB will also offer a full set of services for the product, including, but not limited to:
- spare parts and repair services (new and refurbished parts and electronics repair)
- training services
- technical support and on-site support services

3. LIFECYCLE PLAN
The Graphic Operator Panel is planned to be transferred to the limited phase in 2016. In this lifecycle phase ABB does not guarantee availability of all the services anymore and hence recommends that GOP Panel end-users initiate a migration planning to new ABB control technology by 2019 when the product is planned to be transferred into the obsolete phase. In the obsolete phase the product support is contingent to component availability and spare part deliveries are limited to the existing stock.

4. FURTHER INFORMATION
For further information, please contact ABB by e-mail: global.productsupport@fi.abb.com.

5. ABB LIFECYCLE MODEL

Specifications subject to change without notice.