

PRODUCT LIFE CYCLE STATEMENT

ACS550, ACH550 and ACQ550

General purpose drive ACS550, HVAC drive ACH550 and water and waste water drive ACQ550

The ABB life cycle management model is designed to manage an orderly transition to new replacement products or to choose from various lifetime extending services. At the same time the model ensures access to continuing support for our customers



Product types concerned

- ACS550-01/-02
- ACH550-01/-02
- ACH550-UH/-xBxR/-PxR/-VxR
- ACQ550-Ux/-CC/-Px
- ACS550-Ux/-CC/-Px
- ACx550 ETO*

*ETO = Engineered to Order

Note: x designates a wildcard and covers all offered variants

Current life cycle status

ACS550/ACH550/ACQ550 product series are in the Classic life cycle phase since January 1, 2021, according to the ABB life cycle model outlined above. In the United States and Canada Classic phase started July 1, 2021.

Life cycle plan

It is planned to keep the product series in the Classic phase until the end of 2023, after which they will be transferred to the Limited phase.

Product availability in Classic phase

Europe, Asia, Middle East, Africa, Central and South America:

ACS550-01, ACH550-01 drive modules will be available as spare parts until the 31.12.2022.

United States and Canada:

ACH550-UH, ACQ550-U1 and ACS550-U1 drive modules will be available as spare parts until the 31.12.2022.

Contact your local ABB representative for availability and factory-installed optional devices.

Full cabinet replacements will not be available in Classic phase, only drive modules will be available for spare part purposes.

China and India:

Contact your local ABB representative for available services.

Recommended actions

No actions are required. Full range of life cycle services and support are available during Active and Classic phases.

Service availability

See details at new.abb.com/drives/Services and contact your local ABB representative for availability.



Service Agreements - ABB Drive Care



Installation and Commissioning

- Installation
- Commissioning



Training

- Drive Training



Spares and Consumables

- Spare Parts
- Drive Exchange
- Extended Warranty



Maintenance

- Preventive Maintenance
- ABB Ability™ Life Cycle Assessment
- Inspection and Diagnostics
- Reconditioning



Repairs

- Workshop Repair
- On-Site Repair
- Technical Support
- ABB Ability™ Remote Assistance
- On-Site Service Center



Engineering and Consulting

- Drive Engineered Solution
- Test Rig Solutions
- Drive & Engineering Consulting



Advanced Services

- ABB Ability™ Energy Optimization
- ABB Ability™ Condition Monitoring
- ABB Ability™ Predictive Maintenance



Extensions, Upgrades and Retrofits

- Drive Hardware Upgrade
- Drive Control Upgrade
- Drive Retrofit
- 3rd Party Modernisation



End-of-Life Services

- Disposal and Recycling



Replacements

- Active Drives
- DC Drives
- Classic Drives

Further information

For more information on drives life cycle management and available services contact your local ABB organization or at www.abb.com/drives.

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For more information please contact your local ABB representative or visit myABB – the external business portal for quick and easy self-service:
www.abb.com/myabb
www.abb.com/drives

