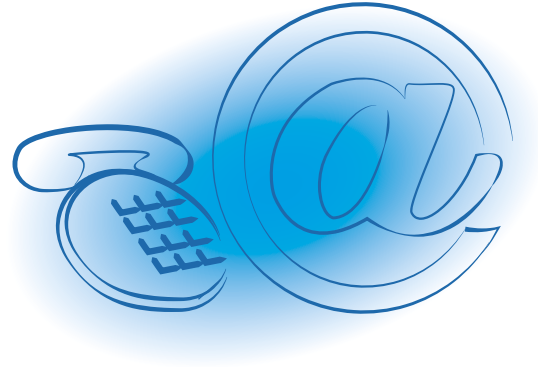


ABB Power Care – 2. Emergency Maintenance Services 2.0 Single point of contact

ABB Low Voltage products and systems Service introduces a simplified and fast access through a single point of contact to be immediately reactive in case of criticality.

With the ABB Power Care contract, ABB Low Voltage Services introduces a simplified process for handling on-call support. Customers choose a single point of contact best suited to their needs, via phone, email or the web portal. The single point of contact ensures that ABB is available for the customer at the agreed times and channels. The ABB contact person immediately processes the call-out requests. This minimizes unnecessary delays by ensuring the quickest response and most efficient service deliveries.



Rates for the call-out services are defined in the ABB Power Care agreement. Terms and conditions from the signed agreement apply to all its related services.

For further information contact:
www.abb.com/low-voltage/service

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