

Sales orders

Hard copy sales order files no longer available for research

November 11, 2014

Measurement made easy



Sales orders (hard copy files) no longer exist for dates prior to January 2005 with the exception of test data.

Dear Colleagues/Customers,

Effective immediately, the hard copy sales order files are no longer available for research prior to January 2005.

The final sales order documentation typically includes:

- Analyzer test data – **still available**
- Operation and service manual(s) – **still available**
- Drawings – **not available**
- Recommended spare parts – **not available**

Now, your final documentation is provided with each order as electronic format on CD-ROM which began July 1, 2004.

We appreciate your understanding and co-operation on this subject. Since these files do not exist in paper form, you are now responsible for any investigation and research required when ordering specific parts or reapplication of analyzers for your specific site which were originally provided with your sales order.

If you need additional information, please contact (Rick Alderson – john.r.alderson@us.abb.com).

Kind regards.

John R. Alderson
Sales Order Administration, Manager
ABB - BU Measurement Products
PG Analytical Measurements
Phone: 1 304-647-1740
Fax: 1-304-645-4236
Email: john.r.alderson@us.abb.com

Contact us

ABB Inc.
Process Automation
Analytical Measurements
843 N. Jefferson Street
Lewisburg, WV 24901
USA
Tel.: 1 304 647 4358
Fax: 1 304 645 4236
Email: analyzeit@us.abb.com

www.abb.com/analytical

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Sales



Service