1. CURRENT LIFECYCLE STATUS
The SAMI MEGASTAR W product is in the classic phase according to the lifecycle plan. It is planned to remain in this phase until 2013.

2. SUPPORT AVAILABILITY
During the classic phase the product will be fully supported and maintained by ABB regardless of which manufacturing unit delivered the product.

During this phase ABB will also offer a full set of services for the product, including, but not limited to:
- spare parts and repair services (new and refurbished parts and electronics repair)
- training services
- technical support and on-site support services
- preventive maintenance services to minimize effects of aging of components and to maximize reliability
- upgrade services to increase output and to extend the lifecycle

Re-manufacturing and overhaul capabilities will also exist, providing opportunities to purchase complete modules for expansion projects or for spare part purposes.

3. LIFECYCLE PLAN
The SAMI MEGASTAR W product is planned to be transferred to the limited phase in 2014. In this lifecycle phase ABB does not guarantee availability of all the services anymore and hence recommends that SAMI MEGASTAR W end-users initiate a migration planning to new ABB drive technology by 2017, when the product is planned to be transferred into the obsolete phase. In the obsolete phase the product support is contingent to component availability and spare part deliveries are limited to the existing stock.

4. FURTHER INFORMATION
For further information, please contact ABB by e-mail: global.productsupport@fi.abb.com.

5. ABB LIFECYCLE MODEL

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