REF 542plus

User's Manual for Web Interface

Operator's manual





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1. Introduction

1.1. This manual

Before attempting any operation with REF 542plus, read this manual carefully first.

This manual describes how to use the Web browser based HMI interface of REF 542plus (HMI, Human Machine Interface). Note that Web page views and pictures are to be considered as examples.

This manual is addressed to the field personnel and to anyone who needs to monitor remotely with REF 542plus via an Ethernet and a Web browser interface.

1.2. Use of symbols

This publication includes the following icons that point out safety-related conditions or other important information:



The warning icon indicates the presence of a hazard which could result in personal injury.



The information icon alerts the reader to relevant facts and conditions.

It should be understood that operation of damaged equipment could, under certain operational conditions, result in degraded process performance leading to information or property loss. Therefore, comply fully with all notices.

1.3. Intended audience

This manual is intended for operators, supervisors and administrators to support normal use of the product.

1.4. Product documentation

Name of the Manual	Document ID
Application Notes	1MRS755870
CAN Manual	1VTA100189-Rev 1, en
Configuration Manual	1MRS755871

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Table 20.32 (Continued)					
Name of the Manual	Document ID				
iButton Programmer User Manual	1MRS755863				
Manual Part 3, Installation and Commission	1 VTA100004				
Manual Part 4, Communication	1VTA100005				
Motor Protection with ATEX Certification, Manual	1MRS755862				
Operator's Manual	1MRS755869				
Protection Manual	1MRS755860				
Technical Catalogue	1MRS755859				
Technical Reference Modbus RTU	1MRS755868				
Web Manual, Installation	1MRS755865				
Web Manual, Operation	1MRS755864				

1.5. Document revisions

Version	IED Revision number	Date	Comment
1VTA100180 Rev 1.0		18.02.2003	First release
1VTA100180 Rev 1.1		22.01.2004	First Update
1VTA100180 Rev 1.1		14.05.2004	Update
A		28.02.2006	Document updated • language • layout
В	2.5	30.9.2006	Updated to software version V4E03x.

Applicability

This manual is applicable to the REF 542 plus release 2.5, software version V4E03x.

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Safety Information

There are safety warnings and notes in the following text. They are in a different format to distinguish them from normal text.

Safety warning

The safety warnings should always be observed. Non-observance can result in death, personal injury or substantial damages to property. Guarantee claims might not be accepted when safety warnings are not respected. They look like below:



Do not make any changes to the REF 542plus configuration unless you are familiar with the REF 542plus and its configuration tool. This might result in disoperation and loss of warranty.

Note

A note contains additional information worth noting in the specific context, and looks like below:



The selection of this control mode requires caution, because operations are allowed both from the HMI and remotely.

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Supported browsers

The WebREF supports Microsoft Internet Explorer 5.x, 5.5 and 6.x for Windows.

To parse the xml-files and requests, the browser needs the MSXML 3.0 parser, witch comes with IE 5.5 and higher.

By user IE 5.x it is necessary to install MSXML 3.0 in replace mode, which can be downloaded from http://www.microsoft.com/downloads

To install MSXML 3.0 in replace mode

From the command prompt, enter: "pathname $\multi -u$ ", where pathname is the folder where xmlinst.exe is installed. This command uninstalls any registry entries for MSXML 3.0.

From the command prompt, enter: "regsvr32 msxml3.dll", which registers MSXML 3.0.

From the command prompt, enter: "pathname\xmlinst", which installs the latest version of MSXML in replace mode.

3.1.

3.2.

Problems with browsers or operating systems

Adobe SVG Viewer 3.0 supports javascript-api, which is necessary to change the SLDs, only with IE under Windows. If the SVG viewer is running on a Macintosh system or a Netscape browser, the plugin can only display svgfiles but no interaction like moving or clicking elements.

Most of the other used technologies and browser functions are also Netscape 6.x and Mozilla 1.x compatible. For more information about svgsupport in browsers, have a look at www.adobe.com/svg.

You can download, if necessary, the SVGview.exe from the download page of Adobe to your PC. Install the SVG viewer simply by starting the execution file.

If Unicode fonts shall be used, for example, to display Chinese characters, the file unifonts.ttf for MS Windows 2000 or MS Windows XP shall be added accordingly to the PC.

Advices on using Internet Explorer

It is recommended to put the address of the WebREF on the "Trusted sites" list of the browser. Otherwise problems with displaying the SLD and other interfaces can occur. Select **Internet Options** under the **Tools** menu of your browser. Select the security options in the pop-up window and click the trusted sites. Add the IP addresses of the devices and the index pages in the menu, see Fig. 3.2.-1.

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Fig. 3.2.-1 Trusted sites selection in the Internet browser

The next setting required for the user authentication services is the enable setting for proxy connections. It can be found in the Internet Options dialog on the Advanced tab. Browse to HTTP1.1 settings and enable Use HTTP 1.1 through proxy connections.

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Fig. 3.2.-2 Advanced tab on the Internet Options dialog

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Web interface features

REF 542plus can be optionally configured with an embedded web server function for monitoring purposes.

By using a standard PC with an Internet browser SW (Internet Explorer 5.0 and higher) the user can get connected to the substation by using the Internet technologies. In case a network based on Ethernet is established, it is possible to monitor the substation also from remote.



The Web access is only possible when a valid configuration is loaded and also the Web functionality is enabled.

When connecting PC to the Ethernet port or a network and the Internet browser is started, a switchgear overview is received and displayed. Here the user can scroll through the single line diagram connected together as configured by pressing the Next buttons. In case a device is disconnected from the communication network or not accessible, it will be indicated by a red cross to avoid misinterpretation of non-valid data, see Fig. 4.-1.



Fig. 4.-1 switchgear overview page

By clicking the command button below the diagram of interest, the next Web page is loaded with full information of the REF 542plus, as available on the HMI. A modification of data via Internet browser is not possible.

Furthermore, the fault recorder data can be retrieved as listed in the dedicated page. The data is stored on the user's PC for a further verification. The fault recorder data inside REF 542plus will not be modified by this action.

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The full set of monitoring data is provided through the following pages. The pages can be accessed through multi page buttons for the categories and tap strips for the page of interest.

- Monitor
 - Measurements
 - Alarms
 - Events
 - Binary inputs
 - Binary outputs
 - Fault records
- Control
 - Single Line Diagram and LED bars
 - Power factor controller
 - Digital constants
 - Time parameter value
 - 20 mA warnings
- Protection
 - Current
 - Voltage
 - Motor
 - Distance
 - Differential
 - Others
- Service
 - Statistics
 - Versions

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- Communication
- HW identification
- Configuration
 - SMS messaging
- Help



Fig. 4.-2 Web interface features

- 1 Access status
- 2 Tabbed pages for the categories
- 3 Selected tab
- 4 Local time of the selected REF
- 5 Time in seconds since latest screen update (automatic update)
- 6 Option button for selecting user defined language

The pages provide also additional information required in a case of remote usage, such as last update time, access status indication, local time on REF.



In case the Web browser is still connected to REF 542plus, while the configuration has changed, an informal dialog pops up to indicate that the current information is not valid. By closing the information dialog the data is refreshed.

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A further feature is that the language can be selected directly on the Web page with a check box predefined by the user. This opens the possibility to fulfill the requirements in supporting non-ASCII based character sets as in Fig. 4.-3 with Chinese language support.

ABB			Feeder	1	WEBREF
🖲 运行	🖯 通信		 报警 	🖯 闭锁错误	上次更新时间 0 秒
就地/运行			2006-08-01 07:	29:41	Chinese C English
监视 控制	保护 服务	配置 帮助			
测量 报警	事件 开关县	副输入 开关量	1 故障录波		
测量					
测量		值	单元		
U1 L23		5.39	kV		
U1 L31		5.39	kV		
有功功率		388	kW		
无功功率		74	kVAr		
视在功率		395	kVA		
功率因数		0.98	ind.		
电网1频率	3	***			
有功电度		0.00	MWh		
无功电度		0.00	MVArh		
运行小时数	牧	0	h		
刷新					
					A05

Fig. 4.-3 Example of applying a non ASCII character set (Chinese)

When a GSM modem is connected, the SMS messaging configured and enabled by the configuration, the entire number where the SMS message is sent can be reconfigured by the Web interface. This service is secured with digest authentication for the authenticated users only. They have to identify themselves by typing user name and password. In case it is authenticated, the modification of the number takes place. Afterwards, the messages will be forwarded to the number defined.

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		Feeder 1		WEBR
Ready	🖲 Network Communication	🖲 Alarm	🖲 Interlocking Error	Last update: s ag
CAL / OPER/	ATIONAL	2006-08-01 06:38:39		C German 🔍 Englis
onitor 🚺 Co	ntrol Protection Service C	onfiguration Help		
MS-Messagi	ng			
21412-14	iessaging			
		Active	Number	
First SMS	Snumber		012345678	
Second S	SMS number	V	0234567890	
0000114		Enter Network Pas	sword	×
Configur	e Restore			
		This sec	ure Web Site (at 10.1.98.6) requires yo	u to log on.
Changed S	MS-Numbers are stored temporary.	Please t	ype the User Name and Password that	you use for service.
After restart	of REF542plus SMS-Numbers given by Enter the number where SMS shall be s	Configuent to -		
To restore p	previous settings: press 'Restore'.	<u>U</u> ser Na	me	·
Close Brow	ser to be sure to LOGOFF after all chang	ges dor <u>P</u> asswo	d	
		□ <u>S</u> av	e this password in your password list	
			OK	Cancel

Fig. 4.-4 SMS number setting



When the user name and password are typed in, they will reside in the fields until the browser is closed. For security reasons and to avoid to have unwanted modifications it is recommended, after the SMS number modification or a language file upload, to close your browser completely.

The WebREF is a new feature that will support the entire future customer needs for modern substation automation. It is not interfering with running process but should help the customer to have an easy monitoring access to the assets with Internet technology.

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5.

Behavior at power up



Before energizing the switchbay, verify that REF 542plus protection functions are properly set and that the unit is working properly.

The unit starts up immediately as soon as the adequate DC power supply is available at its power terminals. At power up, the HMI unit shows on LCD the following information for a few seconds, see Fig. 5.-1.



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Fig. 5.-1 REF 542plus LCD during power up

After that, the LCD left part shows the switchbay single diagram, while the right part shows the default menu. When the initialization is completed and the unit is operational, the ready led is on. Is this case, also the Web interface is then available. When the Web interface is used with a network, it has to be made sure that the network is running properly.

5.1.

Behavior after power down

When the unit is working and the DC supply is switched off, the following happens:

- The protection events are saved in nonvolatile memory. They are available again, if the power is up again.
- The fault recorder data is saved in nonvolatile memory and therefore it is still available after power down.
- After power down, an active alarm might be restored at the next startup. This depends on how the unit has been programmed.
- The electronic key status is preserved between a power down and the next power up.
- The time information is kept in the unit for a period of at least 24 hours. After that, the time information is lost and it should be inserted again.

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- The data on the Web page for a single REF does not get updated and the counter value for seconds since last update is rising
- On the switch gear overview, the switched off REF is displayed with a red cross to avoid a misinterpretation of non-valid data.

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Page refresh

The Web pages displayed can either be refreshed manually or automatically. The automatic refresh happens all the time and the refresh time is in the range of 3-10 s, depending on the page. In case the user is requesting a shorter update, the **Refresh** button can be clicked optionally.

The last update (refresh) is displayed in seconds in the upper right corner of the main frame of the page.

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7.

Control modes

Control modes are not implemented in Web interface. This is in order to guarantee the highest security for data manipulation. See also Section 2. Safety Information.

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8.

Switchgear overview

By connecting the PC to the Ethernet port or a network and starting the Internet browser, and by browsing to one of the REF 542plus IP addresses the switchgear, an overview is received and displayed. If more than 3 WEBREFs are defined in a group, it can be scrolled through the whole single line diagrams connected together as configured by clicking each time the **Next** buttons or use the navigation buttons with the related number of the bay. If a device is disconnected from the communication network, or not accessible, it will be indicated by a red cross to avoid a misinterpretation of non-valid data, see Fig. 8.-1.



Fig. 8.-1 Switchgear overview page

By clicking the command button below the diagram of interest, a further Web page is loaded with full information of the REF 542plus, as available on the HMI. A modification of data via Internet browser is not possible.

The LED below the single line diagram indicates when the data is updated. This LED can have 3 colors:

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White

No update at the mo- ment	
Green	Single line is getting updated
Red	Data received is corrupted

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9.

Viewing alarms

Alarms or warning conditions are indicated by an alarm led turned to red, or by one of the 8 x 5 pages user programmable leds turned to red or amber. A protection trip is usually indicated by the red color, while warning conditions (for example, discharged circuit breaker closing spring) are usually indicated by the amber color. Alarm conditions, warning conditions and associated colors are defined and programmed with the configuration tool.

When an alarm is active, the corresponding led is red. Select the **Alarms** tab on the **Monitor** property sheet to see the information related to the alarm condition. The information can be defined with the configuration tool.

There are four pages of alarms and each page reports eight alarms at most. Click **Next** to continue.



Fig. 9.-1 Example of the Alarms tab

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Viewing measurements

REF 542plus offers a wealth of measurements to the user. To view the measurements, select the **Measurements** tab on the**Monitor** property sheet. Click **Next** to continue.

The actual measurements displayed depends on the unit's configuration. In the maximum configuration, the following measurements are displayed:

- IL1, IL2, IL3, in A; line currents, measured values
- U1E, U2E, U3E, in kV; phase to earth voltages, measured values
- UL12, UL23, UL31, in kV; line voltages, computed values
- IL1 mean, IL2 mean, IL3 mean, in A; mean currents in the observation period, computed values
- IL1 max, IL2 max, IL3 max, in A; maximum peak currents in the observation period, computed values
- Frequency, in Hz; measured values
- Active power, in kW; reactive power in kVar, apparent power in kVA, computed values
- Power factor, computed value
- Real energy in MWh, reactive energy in Mvarh; computed values
- Operating hours in hours; this is the total working hours of the unit.
- Switch cycle, number of the circuit breaker close-open cycles
- Added sw current, in kA; sum of the interrupted currents by the circuit breaker
- High Speed Transfer Device values

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		Feeder 1		WEBR
Ready 😑 Network C	Communication	🖯 Alarm	🖲 Interlocking Error	Last update: 1 s aç
CAL / OPERATIONAL		2006-08-01 06:4	0:55	C German 🔅 Englis
Ionitor Control Protect	ion Service	Configuration Help		
deasurements Alarms	Events Binary i	nputs Binary output	uts Fault records	
Measurements				
Measurement	Value	Unit		
	0	A		
11 L 2	Ő	A		
I1 L3	0	A		
I1 L0(8)	0	A		
U1 L1E	0.00	kV		
U1 L2E	0.00	kV		
U1 L3E	5.30	kV		
U1 L0(7)	0.00	kV		
U1 L0(123)	5.30	kV		
U1 L12	0.00	kV		
Reload				Next page

Fig. 10.-1 Example of the Measurements tab

Click Next to continue.



The observation period is set with the configuration tool. It can be from 0 minutes up to 30 minutes. If the observation period is set to 0, the corresponding measurements are disabled.

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11.

Viewing protection events

REF 542plus records the last 30 protection events (starts and trips). This internal memory is managed as a circular buffer, for example, the 31st event overwrites the 1st oldest.

For each event, the following information is recorded: involved protection function, event type (start or trip), relevant quantity (current or voltage) date and time (up to milliseconds). To view the protection events, select the **Events** tab on the **Monitor** property sheet.

ABB		Feeder 1		WEBRI		
🖲 Ready	🖲 Network Communicatio	on \varTheta Alarm	🖲 Interlocking Error	Last update: 9 s ago		
.OCAL / C	PERATIONAL	2006-08-01 07:00:42		C German 🔎 Englisł		
Monitor	Control Protection Servi	ce Configuration Help				
Measure	ments Alarms Events	Binary inputs Binary outputs	Fault records			
Eve	nts page 1					
Nr	Time	Event	Value			
9	2006-08-01 07:01:43.074	Overcurrent inst.	Trip Net1 = 506 A			
8	2006-08-01 07:01:43.071	Overcurrent inst.	Start Net1 L1 = 1074	l0 ms		
7	2006-08-01 07:01:43.069	Overcurrent inst.	Start Net1 L3 = 1074	2 ms		
6	2006-08-01 07:01:43.069	Overcurrent inst.	Start Net1 L2 = 1074	2 ms		
5	2006-08-01 07:01:41.926	Overcurrent high	Trip Net1 = 412 A			
4	2006-08-01 07:01:39.941	Overcurrent high	Start Net1 L3 = 1480	2 ms		
3	2006-08-01 07:01:39.941	Overcurrent high	Start Net1 L2 = 1480	2 ms		
2	2006-08-01 07:01:39.941	Overcurrent high	Start Net1 L1 = 1480)2 ms		
1	2006-08-01 07:00:53.356	Power Up	-			
-	-	-	-			
Reload Next page						
Rel	oad		1	Vext page 🕜 💽		

Fig. 11.-1 Example of the Events tab

Click Next to continue.

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12. Binary inputs and outputs

The page is displaying the current status of the binary inputs and outputs. The binary inputs are displayed separately from the binary outputs. By clicking the **Reload** button, the status can be manually refreshed in case the automatic refresh is not appropriate.

Click **Next** to continue and show the status of all the IOs applied in the application.

ABB		Feeder	1	WEBREF
🖲 Ready 🛛 📵 Network Co	mmunication	🔁 Alarm	🖲 Interlocking Error	Last update: 1 s ago
LOCAL / OPERATIONAL		2006-08-01-06:4	43:22	C German 🔍 English
Monitor Control Protectio	on Service	Configuration (Help	p	
Measurements Alarms	Events Binary	inputs Binary out	puts Fault records	
Binary inputs				
Input	Status			
Card 1 Input 1	0			
Card 1 Input 2	0			
Card 1 Input 3	0			
Card 1 Input 4	1			
Card 1 Input 5				
Card 1 Input 6				
Card 1 Input 7				
Card 1 Input 8				
Card 1 Input 9				
Card 1 Input 10				
Reload				Next page

Fig. 12.-1 Example of the Binary inputs tab

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13.

Fault records

This page displays the stored fault records, see Fig. 13.-1. The number of stored records is the same as configured. By clicking the **Reload** button the status can be manually refreshed.

ABB	Feeder 1		WEBREF
Ready Network Communication	🖯 Alarm	🖲 Interlocking Error	Last update: 5 s ago
NO CONTROL / OPERATIONAL	2006-08-01 09:52:10)	C German 🛭 🤆 English
Monitor Control Protection Service	Configuration Help		
Measurements Alarms Events Bi	nary inputs Binary outputs	Fault records	
Fault records			
Fault records			
Record Fault	time		
Fault record 1 2006	-08-01 09:51:58.389		
Fault record 2 2006	-08-01 09:51:48.948		
Fault record 3 2006	08-01 09:51:41.839		
Fault record 4 2006	08-01 09:51:33.826		
Reload			Next page
			ADE 1

Fig. 13.-1 Example of the Fault records tab

By clicking the corresponding fault records, a dialog File save as is displayed, see Fig. 13.-2. Here, the user must type in the required COMTRADE naming convention, which is: "xxnnn.nnn" where 'x' is a letter and 'n' is a digit. For example, RE123.456

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	Fe	eder 1	WEBR
Ready 😑 Network Comr	munication 🛛 🖯 Alarm	🖲 Interlocking Error	Last update: 7 s ag
O CONTROL / OPERATIONAL	2006-08-0	01 09:53:56	C German 🔅 Englis
Anitor Control Protection	Service Configuration	Help	
Measurements Alarms Eve	ante Binary innute Bina	ry outputs Eault records	
	sinto q Dinary inputo q Dina		
Fault records			
Record	Fault time		
Fault record 1	2006-08-01 09:51:58.3	389	
Fault record 2	2006-08-01 09:51:48.9	948	
Fault record 3	2006-08-01 09:51:41.8	339	
Fault record 4	2006-08-01 09:51:33 8	326	
Open			
Open in New Wind	ow		
Print Target			
Cut			
Сору			
Copy Shortcut			
- Paste			
Add to Favorites			
Properties			Next name
- Keloau			Interr hage

Fig. 13.-2 Saving the fault record file

The file is stored to the directory as selected on your PC. Most likely you should use the directory where the conversion tool "SMS Converter" is located. In this case, the handling with DOS gets easier.

The following instructions will guide you through the conversion process:

- Open a dos prompt and move to the path where the "smsconvert.exe" and the downloaded fault records are located
- Type:

smsconvert inputfile outputpath, for example smsconvert RE000.001

• The two COMTRADE format files "RE000001.cgf" and "RE000001.dat") will be generated.

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Note that the two letters get converted to "RE" in any case.

• Open WinEVE and view the records by loading the .cfg file.



Before REF stores the fault records, it is necessary to set the date of the device properly, because the converter does not work when the date is in initial date (1970). For the FR generator, it is as if the RTC has never been set and is therefore not starting.



Fig. 13.-3 Visualization of the converted file with WinEVE

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14. Monitoring the Single Line Diagram

By clicking the **Control** property sheet in the open browser, the single line becomes visible. On this page, only the actual status is visible for monitoring purposes, which means that no control can be done from this page, for example. Further on this page, the value bars M1;M2;M3 are displayed with their actual status. The last update of this page can be seen in the upper right corner.



Fig. 14.-1 Single Line Diagram monitor

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15.

Viewing the control settings

The control functions configured in the unit can be seen in the Control sheet. Select the control sheet by clicking it.

ABB		Feeder 1				WEBREF
🖲 Ready 🛛 🖯 Netwo	ork Communication 🛛 🙃 A	Jarm	🖲 Interlocking Error	La	ist update:	sago
LOCAL / OPERATIONAL	20	06-08-01 10:53:00		0	German	English
Monitor Control Pro	otection Configur	ation (Help (
SLD PFC HSTD	Digital Constants Times	20mA Warning				
20mA warning	g Control					
Control name	Set 1	C Set 2	Unit	Range	Step	
AI20MA Warning						
Direction	Up			01	1	
Threshold	500		Al20 mA	01000	0.1	
Hysteresis	0		Al20 mA	01000	0.1	
Debounce time	0		ms	0100	1	
Override	Inactive			01	1	
Show events	Yes			01	1	
Reload						

Fig. 15.-1 Viewing the control settings

The related control functions have their own tab, where the actual parameter can be viewed. The parameter values cannot be modified. This is only possible from the HMI locally or via the corresponding SCADA system.

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16.

Viewing the protection settings

The protection functions currently installed in the unit can be seen in the Protection sheet. Select the Protection sheet by clicking it.

ABB		Feeder 1				WEBREI
🖲 Ready 🛛 👼 Network	Communication	🖲 Alarm	🖲 Interlocking Error	La	st update	: s ago
LOCAL / OPERATIONAL		2006-08-01 06:53:26		C	German	English
Monitor Control Prote	ction Service Con	figuration Help				
Current Voltage Mot	or Distance Differe	ential Others				
Current protect	ion					
Protection name	© Set 1	C Set 2	Unit	Range	Step	
Quereurrent high		0002				4
Start	2	2	In	0.05 /0	0.001	
Time	2	1		0.03 40	0.001	
TIME	<u>I</u> 2	P	5	0.02 500	0.001	
Overcurrent inst.						
Start	5	5	In	0.1 40	0.001	
Time	0.02	0.05	S	0.015 30	0.001	
Sensitive earthfault	:					
Start	0.2	0.2	InO	0.05 2	0.001	
Time	0.2	0.4	s	0.1 10	0.001	
						Ľ
Reload						
						AOS

Fig. 16.-1 Viewing the protection settings

Each protection type has its own tab, in which you can view the different settings of the protections installed. The setting values cannot be modified or switched between the two settings. This is only possible from a HMI or SCADA system.

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17. Service page

With the service page, you can check the statistics, versions, TCP/IP configuration and the HW identification of the REF 542plus modules. The page is useful in getting the correct composition of the modules for each REF 542plus, including helpful information about the production data and serial numbers.

All the pages are helpful for the service and maintenance people to validate the condition and configuration of the dedicated unit. Selecting this page clicking the **Service** property sheet, you can see tabs for Statistics, Versions, Communication and HW identification.



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Fig. 17.-1 Versions tab on the Service property sheet

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Configuration page

In this page, the SMS number can be configured. A user name and password is needed to do the configuration. Both the user name and password are transferred with a special encryption code.



Handle the user name and password confidential to prevent the non-authorized people from having access to those pages. WebREF handles the codes in a most secure way.

The description for the handling of the SMS configuration page is described in Section 4. Web interface features.

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19.Connection to PC

19.1. Cable

A standard electrical 10 baseT Ethernet cable needs to be plugged into the PC Ethernet entry and to the network in which the central units are connected to, or directly to the Ethernet port of the central unit.

19.2. Running the browser

When the PC has started up in its environment, the browser needs to be started, see Chapter 3. Supported browsers . By typing the IP address of the unit the command line, a connection to WebREF will be established. Of course this functionality must be enabled in advance during the configuration time.

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20. Troubleshooting

20.1. Error messages

When the Web browser is not able to communicate with the central unit, the following dialog is displayed on the PC screen, see Fig. 20.1.-1.



Fig. 20.1.-1 Web browser is not able to communicate with the protection unit.

Solution:

- Check that the central unit is powered and regularly working.
- Check that the Ethernet cable between the PC and the central unit or Ethernet network is plugged in.
- Try to "ping" the unit:
- Enter the DOS command window on your PC and type "ping IP address". The IP address is shown below the red cross or can be seen on the MMI Service page of REF 542plus. When the ping is successful, there will be a reply from the unit.

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Fig. 20.1.-2 Ping

Successful ping to a central unit:

- In case of an unsuccessful ping command the reply times out. In this case, the network has to be checked.
- In case all the displayed units at the Switchgear overview are assigned with a red cross, the whole network is out of order most probably. The hubs and switches and other network equipment need to be checked for functionality.

20.2. Changing configuration

In case the Web browser is still connected to REF 542plus while the configuration has changed, an informal dialog pops up to indicate that the current information is not valid. When closing the information dialog the data gets refreshed.

20.3. Primary objects incorrect visualization

The primary object status is usually acquired by REF 542plus with 2 distinct contacts, one that is closed when the object is closed, and another one that is opened when the object is opened.

The primary object is visualized in open position with a dotted line when both the contacts are opened (REF 542plus has no voltage at both contact inputs).

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Fig. 20.3.-1 REF 542plus has no voltage at both inputs indicating the primary object position.

The primary object is visualized both in open and close positions, when both contacts are closed (REF 542plus has voltage at both its contact inputs).



Fig. 20.3.-2 REF 542plus has voltage at both inputs indicating the primary object position.

Solution:

- Check the wiring of the primary object.
- Verify that the REF 542plus connectors are properly inserted and tighten.
- Note that also with the primary object in such undefined positions, issuing an open command will activate the open coil on the circuit breaker.
- The open operation is never blocked.
- The close operation with the object in the undefined position is blocked.
- A close command will be discarded and will turn the interlocking error led on.

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Abbreviations	
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Abbreviation	Description
DC	Direct Current
FR	Fault Record
HMI	Human-Machine Interface
HW	Hardware
IP	Internet Protocol
LCD	Liquid Crystal Display
LED	Light-Emitting Diode
SCADA	Supervision, Control and Data Acquisition
SLD	Single-Line Diagram



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