

DRIVESTUDIO NOT OPENING THE FIRMWARE MANUAL WITHIN ADOBE READER

Description:

The issue is that the Drive's Firmware manual does not open from the DriveStudio software when the F3 key is pressed.

Answer:

The Drive's Firmware manual does not open from the DriveStudio software when the F3 key is pressed. The computer has Adobe Reader X installed on it. Adobe made a change to the Reader software in version "X" causing the DriveStudio software function not to operate.

Documents or other reference material:

None

Corrective Actions:

Uninstall Adobe Reader X and reinstall Adobe Reader 10. The F3 key within DriveStudio works to open the manual with Adobe Reader 10. The next release of the DriveStudio software will correct the issue with Adobe Reader X.

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