G6282e

Drives Installed Base – Service reporting Internet course

Course type

Internet course

Course Duration

The course duration is approximately 30 minutes.

Course Goal

The goal of this course is to give an overview of the Drives Installed Base tool and service reporting, and the benefits for different target groups. After completing the course, students have skills to use the tool and make service reports.

Student Profile

This course is intended for sales and service personnel within ABB and value providers.

Prerequisites

- An Internet connection. The recommended browser is Microsoft Internet Explorer.

Course Objectives

Upon completion of this course, students will be able to:

- Describe what DIB is and why DIB is used
- Describe the basic processes in DIB
- Create, fill in and submit service reports
- Get access to DIB

Main Topics

- DIB overview
- Identify drive and check service history
- Prefilled reports
- Filling a report
- Post-service actions

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