
SPECIAL TERMS AND CONDITIONS TO ABB ABILITY™ MARKETPLACE GENERAL TERMS AND CONDITIONS (“MARKETPLACE GTC”) AND ABB ABILITY™ GENERAL TERMS AND CONDITIONS (“ABILITY GTC”) FOR *MY MEASUREMENT ASSISTANT (V7.0)*

1. Definitions

My Measurement Assistant means the client-server computer program run in a web browser that constitutes the Digital Offering provided under these Special Terms and Conditions (“STC”). For the avoidance of doubt, references to Digital Offering in the Marketplace GTC and Ability GTC shall be deemed to refer to My Measurement Assistant for the purposes of these STC.

2. Scope

These Special Terms and Conditions are applicable to the use of My Measurement Assistant (v7.0).

3. Product/Service description

My Measurement Assistant aims to support Users in the commissioning, maintenance, troubleshooting and verification of their instrumentation and analytical devices by offering guided checklists, video tutorials for online/offline use, spare parts catalogue, and a local and remote contact to ABB support service for technical support, spare parts, warranty requests, standard repairs, modification, and general request. Access to all app functions is possible by scanning a QR-code stucked/displayed on the ABB device or using the menu function of My Measurement Assistant.

The User accesses My Measurement Assistant after manual registration via myABB Business Portal (<https://new.abb.com/service/myabb-business-portal>) and all user accounts can be managed via MyABB where passwords can be changed and requested 24/7. There is also a direct URL available to access the app without registration via <https://my-measurement-assistant.abb.com>.

Besides user registration there is also the option to register devices for installed base tracking purposes offering a registered user a chance to see service agreements, upcoming service events with recommended services and a way to raise a service case and access service case status & history.

My Measurement Assistant + is a subscription service to additional features within the platform, subject to the ABB ABILITY™ GENERAL TERMS AND CONDITIONS as amended by these SPECIAL TERMS AND CONDITIONS.

ABB reserves all rights, including (but not limited to) the right to amend any products and services at any time without notice. The web-application “My Measurement Assistant” is provided for information purposes only and ABB assumes no responsibility or liability arising out of the application or use of any information, product, or service described herein except as expressly agreed to in writing. You agree that you are making use of the web-application “My Measurement Assistant” at

your own risk, and that the features, guidance, and information provided, is being provided to you on an "AS IS" and "AS AVAILABLE" basis.

You are advised to obtain the latest version of device specifications before relying on any published information and before placing orders for products or services. Please refer to your reseller for further information.

4. Service Levels

This Contract excludes any support or Service Level Agreement (SLA) for My Measurement Assistant as a free web application.

5. Updates/Upgrades

ABB may provide updates and/or upgrades to the My Measurement Assistant as and when available.

6. Subscription License Renewal

For My Measurement Assistant + there is an annual nonrefundable subscription paid upfront and invoiced annually. Cancellation is subject to ABB ABILITY™ GENERAL TERMS AND CONDITIONS. Once the subscription is paid it will be valid for an entire year.

Except as otherwise set forth on an applicable Order, the license period for a subscription license automatically renews for successive license periods unless either party provides notice to the other no less than ninety (90) days prior to the expiration of the then-current license period of its decision not to renew.