

ELECTRIFICATION SERVICES

Aftermarket support announcement

Entellisys® low voltage switchgear

ENTELLISYS UL 1558 LOW VOLTAGE SWITCHGEAR

On February 10, 2023, Electrification Distribution Solutions issued a life cycle announcement for Entellisys low voltage switchgear that included the following life cycle dates:

- Classic: October 2, 2022
- Limited: May 31, 2023
- Last Shipment: April 30, 2024

Following the announcement, Electrification Services initiated a process to assume ownership of the product to properly support customers with installed base.

Please note that the US Electrification Services factory in Florence, SC, currently manufactures all EntelliGuard™ circuit breakers, including the EntelliGuard E circuit breaker.

The transition of ownership of Entellisys low voltage switchgear to Electrification Services has important implications for both ABB and our customers, including:

- The factory location will transition from Mebane, NC to Florence, SC
- Florence manufacturing will assume responsibility for the following Entellisys components:
 - Sections
 - Electronic parts including the CPU, Messenger, and HMI
 - All other spare parts
- Florence engineering will assume responsibility for Entellisys, including software programming
- Florence will fulfill all related modification jobs to upgrade, expand and modernize installed base equipment

Electrification Services has the capability to properly maintain the global Entellisys low voltage switchgear installed base. The product is not obsolete, and all required aftermarket parts are available; however, customers should be aware that some legacy CPU and HMI parts are no longer available. System upgrades are available to move existing systems to the latest system revision.

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