
LETTER

ReliaGear Lighting Panelboard

Lead time reduction

Dear valued customer,

We are writing to provide you with an update on our efforts to reduce lead times for our ReliaGear lighting panelboards. We understand that prompt and accurate delivery is crucial to your business operations, and we are committed to doing everything we can to improve our delivery and shorten our lead times.

To achieve this goal, we have implemented several measures, including dual sourcing of critical components from new suppliers, and increasing our output from our Mebane, NC facility. We have also added a new production line in Monterrey, Mexico to further increase output.

We are pleased to report that our overdue backlog is declining, and we have plans to further decrease our lead times over the next few months. Additionally, we do not foresee any disruptions to our supply chain and expect output from our facilities to continue to increase.

For configurations that include NEMA 3R, NEMA 4/4X, and NEMA 12 the lead time will remain at 22 weeks. Outside of these enclosures we do not anticipate any orders to ship beyond our currently published lead time of 15 weeks. We are continuously improving our processes to ensure timely updates on the delivery of your orders. Please continue to check empower for the latest updates on these improvements.

We appreciate your continued trust in our products and services, and we thank you for your patience and understanding during this time. Should you have any questions or concerns, please do not hesitate to contact the ABB customer service team or your local ABB Sales associate.

Best regards,

Jeremy Abdo Product Marketing Manager
ReliaGear Panelboards

Jason Newby
Global Product Manager
ReliaGear Light Panelboards

Randolph Hunt
Manufacturing Unit Manager
ReliaGear Light Panelboards