



Product Update

System 800xA Simulator - Support, Service and Incident Management

Executive Summary

800xA Simulator system customers can now contact ABB Contact Center on +47 22872000 (international), 03500 (Norway) or e-mail contact.center@no.abb.com for technical support and to order a support agreement.

Products Concerned

- 800xA Basic Simulator
- 800xA Premium Simulator
- 800xA Professional Simulator
- Advant Training Simulator
- Industrial IT Training Simulator
- SoftController Manager

Contact Center

The Contact Center is single point of contact for all technical support unless other is agreed.

Contact Center: +47 22872000 (international), 03500 (Norway), contact.center@no.abb.com

Sales Support

Please refer to your regular business contacts or simulator.sales@no.abb.com.

Yours Sincerely,

800xA Simulator Product Management.

ABB AS