Spare Parts
Service product description

Genuine spare parts for ABB drives allow you to continue operation fast and reliably in case of a failure. Parts are delivered in one package, so that you get all the material you need for the installation.

Value to customer
- Genuine spare parts mean trouble-free process operation
- ABB’s global network allows efficient delivery of spare parts, wherever they are needed

Customer responsibilities
- Selecting the correct spare parts for the purpose (ABB can provide tools to support this)
- Submitting the order for spare parts
- Following the installation instructions and using a qualified engineer to change the parts
- Registering the service event
- Recycling the old material

Service includes
- Original spare parts for defined purposes
- Packaging the spare parts according to the material need
- Instructions for installation
- Accessories for installation (e.g. connectors and screws)
- Delivering the parts to the site
- Warranty for the ordered parts

Service does not include
- Installing spare parts or repair work

Customer responsibilities
- Selecting the correct spare parts for the purpose (ABB can provide tools to support this)
- Submitting the order for spare parts
- Following the installation instructions and using a qualified engineer to change the parts
- Registering the service event
- Recycling the old material

Other terms
- Other terms according to the agreement between ABB and the customer