

ABB Measurement Products Product Life-cycle Management

Support services throughout the product life-cycle

Phases of product life-cycle

ABB has been manufacturing and supporting measurement products for over 100 years. Trust our global network of service engineers to keep your plant running optimally 365 days per year.

1. Product Life Cycle – Active Phase:

- Active development and sales phase
- Product has been released for sale from factory
- Continuing search for functional enhancements
- Support upgrade/replacement from older products (limited & obsolete) to active version
- Product Support and Service available without restrictions (spare parts, repairs, technical support, training etc.) high measurement accuracy

2. Product Life Cycle – Classic Phase:

- Product is no longer actively sold. 6-month advance notice through sales channel
- Product Support and Service available (spare parts, repairs, technical support, training etc.)
- Prices may increase due to lower volume, increased vendor component costs, etc.
- Product replacement program is active
- Rebuilds, Upgrades, Updates and Refurbishments available via Service

3. Product Life Cycle – Limited Phase:

- Repairs and technical support is available without restriction
- The spare parts portfolio is tightened
- Spares that may become obsolete will be replaced by appropriate higher level assemblies or replacement parts
- Migration concepts are available on request for certain products



Photo: ABB ProcessMaster electromagnetic flowmeter being serviced

4. Product Life Cycle – Obsolete Phase:

- Repairs are carried out on request
- Only certain spare parts are available
- Technical support is offered with restrictions
- By individual service agreements the period for certain services (repairs, spare parts and/or technical support) can be extended (need to be closed during prior life cycle phases)

Learn more:

Please contact your local ABB representative to learn more about these life-cycle services and how easy they can be initiated in your plant.

Or visit www.abb.com/measurement