

AX4 Transmitters



Product service offerings

Measurement made easy

—
AX4 Transmitters

Introduction

This document provides an overview of the AX4 transmitter life-cycle phases detailing ABB's availability to support this product now and in the foreseeable future.

The transmitters impacted by this announcement are listed in the chart below:

Part number	Description
AX 4/1.X	Two-Electrode Conductivity Transmitter
AX4/3.X	Four-Electrode Conductivity Transmitter
AX4/6.X	pH/ORP Transmitter
AX4/8.X	Dissolved Oxygen Transmitter

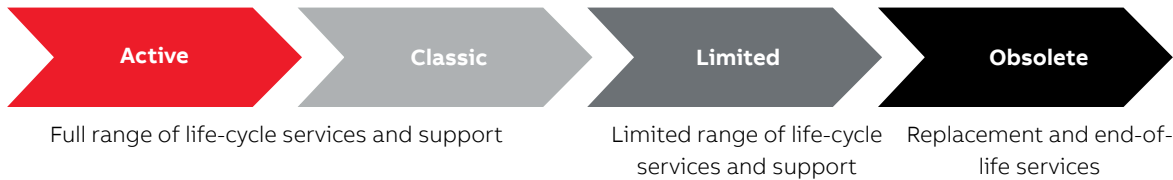
Product life-cycle

AX4 transmitter

ABB's range of [Water Analyzers](#) are designed for continuous evolution, and each of the individual products go through a defined life-cycle process.

Once the product has been removed from Active sale we will continue to support the product with spares for up to 10 years through the Classic and Limited life-cycle phase.

Where possible we will endeavor to secure stock at the point of when the product has been removed from Active sale to support the installed base. However, it is important to note that during this period certain spares may no longer be able to be sourced due to component obsolescence issues outside of ABB control.



AX4 Service through the product life-cycle

	Life-cycle management phase			
	Active	Classic	Limited	Obsolete
AX4 series		March 2022	Jan 2024	Dec 2027
Selection/configuration	✓			
Installation	✓	✓		
Commissioning/start-up	✓	✓		
Commissioning/validation/verification	✓	✓	✓	
Product upgrade/replacement		✓	✓	✓
Technical support	✓	✓	✓	
Strategic spares	✓	(✓)	(✓)	
Repairs	✓	✓	(✓)	
Training	✓	✓		
(✓) Dependent on availability				

For further information

For further information on ABB's life-cycle management services, including end-of-life services, extension upgrades, and retrofits, please contact your local abb representative, or visit [Service | ABB](#).



ABB Measurement & Analytics

For your local ABB contact, visit:
www.abb.com/contacts

For more product information, visit:
www.abb.com/measurement

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