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## **Talk the language of Industry 4.0 through extending your understanding of exactly what digitalization terminology means**

ABB's Industrial Automation Digital business operates at the very cutting edge of enterprise digital transformation and new-age principles such as Artificial Intelligence, Machine Learning, IoT, Big Data and analytics – all in the industrial context.

Industrial digital transformation is at a nascent stage in its evolution and requires a deeper industry-wide understanding. This glossary aims to provide a quick insight into the various buzzwords making rounds of the industry today in the context of digitalization.

# Glossary



## A TERMS COVERED

(Data) Adapters	Artificial Intelligence	Asset Lifecycle Management
Analytics	Asset Performance Management	Application

**(Data) Adapters**  
See (Data) Connectors / Adapters

**AI (Artificial Intelligence)**  
Systems that are capable of taking decisions or providing insights, including predictive insights, based on received inputs and defined contexts

**ALM (Asset Lifecycle Management)**  
Combination of processes to manage an asset throughout its lifespan with focus on maximizing its efficiency while ensuring that it is maintained and operated in a cost-effective manner till its end-of-life stage

**Analytics**  
The science of identifying and interpreting patterns in data in order to derive insights for use in data computation and statistics

**APM (Asset Performance Management)**  
A structured approach to improving the reliability and availability of physical assets while minimizing risk, operating costs and increasing personnel safety

**Application (or “app”)**  
Software offering (which can also be provided as SaaS) targeting a specific function or use case

ABB Ability™ Genix, an AI-driven industrial analytics offering, aggregates data from a wide array of existing systems using pre-built **data adapters**



ABB Ability™ Genix harnesses Industry 4.0 technologies, especially **AI** and **analytics**, to create actionable insights from cross-functional data



The digitalization and data-driven transformation of **Asset Lifecycle Management** is one of the key outcomes of ABB Ability™ Genix



A range of pre-built **apps** for value creation across operations, asset integrity, safety and supply chain optimization form part of ABB Ability™ Genix



Examples of **apps** in ABB Ability™ Genix include System Anomaly Detection and Opportunity Loss Manager which address key challenges



## B TERMS COVERED

Big data

### **Big data**

Very large data sets drawn from diverse sources and aggregated for analysis to identify patterns and trends

Among other cutting-edge technologies used by ABB Ability™ Genix for digital transformation is the ability to capture and analyze **big data**



**C** TERMS COVERED

Cloud / cloud computing	Collaborative Management Model	Cognitive computing
Cold data	(Data) Connectors (adapters)	CPAS
Collaborative Production Management	Customer Relationship Management	Cybersecurity

**Cloud / cloud computing**  
 Computing resources, including storage, software product programs and applications, made available to users on demand over the Internet

**CMM (Collaborative Management Model)**  
 Comprehensive framework to manage all important processes through streamlining and control

**Cognitive computing**  
 Computerized models which mimic human thought process to produce insights in situations where input may be vague

**Cold data**  
 Data which is not accessed frequently or is inactive and retained for a long period of time

**(Data) Connectors / adapters**  
 Software interfaces that enable automated extraction of data residing in one system by another, thereby making it available to be filtered and transformed into an appropriate format for querying or analysis

**CPAS (Collaborative Process Automation System)**

A framework that allows for integrating disparate systems with the aim of harnessing inputs from all sources for achieving operational excellence

**CPM (Collaborative Production Management)**

Method of creating a unified workflow from data and functional layers to enhance collaboration across functions

**CRM (Customer Relationship Management)**

The process and data-driven systems designed to help manage and maintain customer relationships (including marketing, sales pipelines, lead management) to deliver actionable revenue growth data

**Cybersecurity**

Use of diverse tools and techniques to protect systems, networks, computer programs and applications from cyberattacks

ABB Ability™ Genix is a solution which can be installed on **cloud**, on premise or in a hybrid model to cater to diverse operational and security preferences



ABB Ability™ Genix uses the power of **cognitive computing** across various models to enable next-generation analytics and insight creation process



The architecture of ABB Ability™ Genix has been structured for complete **cybersecurity** and data protection requirements from edge to enterprise



**D** TERMS COVERED

Data fabric	Data lake	Data model
Distributed Control System	Device provisioning	DevOps
Digital system twin	Digitalization	

**Data fabric**  
 Framework for easing management of data by integrating inputs from disparate cloud and on-premise sources, and using data architecture, services to enable rapid digital transformation

**Data lake**  
 Unified repository acting as the single source of all raw data from diverse systems and transformed data, used for reporting, analytics and artificial intelligence / machine learning related activities

**Data model**  
 Representative model that helps organize data elements and define their relationship to each other, to the properties of physical assets. For example, it may specify how an asset data element is composed of several other elements which represent operating parameters, spares availability, last maintenance date, etc.

**DCS (Distributed Control System)**  
 Process-specific or plant-wide computerized control system architecture with autonomous controllers interfacing with plant or machinery distributed across the system but with central supervisory control

**Device provisioning**  
 Process of providing a connected device with all authentication including code, credentials and certificates it needs for unique identification on a cloud solution

**DevOps**

Combination of software development and IT operations to reduce development lifecycle of systems and contribute to regular deployment of new versions to the cloud

**Digital system twin**

Digital duplicate of physical equipment, systems and devices which are overlaid with sensor information to provide real time (or near real time) information

**Digitalization**

Use of digital technologies and principles to harness data and transform operational processes, engagement and interaction between a company and its customers; and create opportunities to maximize revenue and profitability

ABB Ability™ Genix uses pre-built industry **data fabrics** and **data models** backed by a cognitive **data lake** to offer a rapidly implementable solution



The ABB Ability™ platform is ABB's offering to help industries accelerate their adoption of contemporary technologies and move to **digitalization**



ABB offers next-generation **Distributed Control Systems (DCS)** including ABB Ability™ System 800xA and ABB Ability™ Symphony® Plus



**E**

**TERMS COVERED**

Enterprise Asset Management	Edge	Edge computing
Enterprise grade	Enterprise Resource Planning	Engineering Technology

**EAM (Enterprise Asset Management)**  
 The process of managing physical assets through their lifecycle with focus on maximizing asset life, improving efficiency, reducing cost of operations, safety risk and impact on environmental sustainability

**Edge**  
 Software and hardware running near the source on premise, securing the connection between the cloud, control systems and smart devices; and acting like an application execution platform

**Edge computing**  
 Processing data near the edge of the network, where data is being generated instead of relying on the cloud; leading to enhanced responsiveness and helping save bandwidth consumption

**Enterprise-grade**  
 Products and / or solutions that integrate and scale in terms of users, departments and domains within and across organizations

**ERP (Enterprise Resource Planning)**  
 An integrated system, comprising diverse software modules, used to plan and control all processes of an organization, including supply chain, manufacturing, service and support activities such as finance and accounts

**ET (Engineering Technology)**

Systems which contain design information such as drawings, specifications and limits

Enterprise Asset Management is made effortless through the power of analytics, AI and actionable insights enabled by ABB Ability™ Genix



ABB Ability™ Edgenius, the edge computing offering from ABB combines with ABB Ability™ Genix to enable a scalable edge-to-enterprise solution



ABB Ability™ Genix is an enterprise-grade solution which ingests and analyses data from diverse sources to enable cross-functional insights



ABB Ability™ Genix uses data being generated from diverse existing sources including ET to use comprehensive data input for analysis and insight creation



# F

## TERMS COVERED

Fog

### **Fog**

Network architecture type where a large proportion of computing and storage is done through edge devices; with further segregation to identify links to be pushed to the cloud and data for use in edge-level analytics

ABB's IA Digital solutions offer varied deployments – on-premise, on-cloud, hybrid –using various methods including fog computing to power solutions



## G TERMS COVERED

Geospatial data

### **Geospatial data**

Data and information having an implied or direct association with a location identified using geographical coordinates

ABB Ability™ Genix uses all types of data, including **geospatial** data, to create a rich and diverse data source for comprehensive analytics and insight creation



## H TERMS COVERED

Historian

HMI

HTTPS

### **Historian**

Software that records data along a time progression scale, ensuring that data from diverse processes can be stored efficiently and accessed rapidly

### **HMI (Human Machine Interface)**

An integrated system of hardware and software that allows humans to provide input and receive results from machines, HMI works on the principle of translating user input into signals for machines to understand and translating return signals back for the user

### **HTTPS (Hypertext Transfer Protocol Secure)**

Secure communication over a computer network or the Internet for authentication of accessed website and to protect the privacy, integrity of exchanged data

ABB's IA Digital offerings have pre-built connectors for **historians**, from third party systems and ABB systems such as ABB Ability™ Symphony® Plus





**TERMS COVERED**

Internet of Things	Industrial IoT	Industrial AI
Industry 4.0	Information model	Information Technology

**IoT (Internet of Things)**  
The global network connecting any smart object

**IloT (Industrial Internet of Things)**  
The Internet of Things (IoT) applied to industrial / manufacturing environments

**Industrial AI**  
Application of Artificial Intelligence (AI) to industrial processes and application of technologies to address industrial pain points for customer value creation, productivity improvement and insight discovery

**Industry 4.0**  
Fast emerging utilization of automation and data technologies in manufacturing processes which include industrial internet of Things, cloud computing, cyber-physical systems, cognitive computing and artificial intelligence, amongst others

**Information model**  
An information model is a precursor to a data model, contains diverse pieces of information about an entity and is used for definition of common terminology

**IT (Information Technology)**

The practical business application of computing for storage, retrieval, transmission and treatment of data or information

ABB's IA Digital products, including ABB Ability™ Genix, use the power of **IIoT**, **Industrial AI** and other **Industry 4.0** technologies comprehensively



The ABB **Information Model** collects data in a standardized format to monitor, manage and analyze IIoT devices, systems and processes



ABB Ability™ Genix is the powerful coming together of **IT** expertise with domain knowledge, capabilities and industry understanding



## M TERMS COVERED

(Software) Marketplace

Manufacturing Execution System

Machine Learning

Multi-tenant

Manufacturing Operations Management

### **(Software) Marketplace**

An online forum where a single seller or combination of sellers (through an operator) gets connected to buyers for diverse software

### **MES (Manufacturing Execution System)**

Use of information systems to connect, monitor and control complex manufacturing systems so data flow, management can be used for process execution improvement, resulting in productivity and yield enhancement

### **ML (Machine Learning)**

Use of artificial intelligence to build ability in systems to automatically learn based on events and experience, without any additional programming input

### **Multi-tenant**

Architecture where one software and its supporting infrastructure is used by multiple customers

### **MOM (Manufacturing Operations Management)**

Set of systems used to manage the complete manufacturing process through combination of software for production management, analysis, quality assurance, compliance and other key efficiency-enabling functions

ABB Ability™ Marketplace is a single seller marketplace for software applications, acting as a “one stop shop” from catalog management to invoicing



Machine Learning is an integral component of the various technologies used by ABB Ability™ Genix to generate actionable insights



ABB's IA Digital offerings help integrate diverse existing systems, including MES and MOM, for rapid implementation and wide coverage of value





TERMS COVERED

Overall Equipment Effectiveness

On-premise

Open standards

Operational Technology

**OEE (Overall Equipment Effectiveness)**

Measure of utilization effectiveness of a manufacturing equipment compared to its potential

**On-premise (installation)**

Software installed and run on computers located within the premises of the organization (as opposed to a being run from a remote location or on the cloud)

**Open standards / open architecture**

Software that is available freely for adoption, implementation, integration and updates

**OT (Operational Technology)**

Use of computers to monitor or alter the physical state of a system, such as the control system in process industry or the control network for a rail system

ABB Ability™ Genix provides industries with the flexibility to implement a solution that is on-cloud, **on-premise** or hybrid, based on their preference



ABB Ability™ Genix is built on an **open architecture**, allowing for rapid implementation through adapters for third party systems in a completely secure manner



ABB's IA Digital offerings, including ABB Ability™ Genix and ABB Ability™ Edgenius, allow for deep integration with **OT** systems



**P**

**TERMS COVERED**

Platform as a Service	Plant Asset Management	Platform
PLC	Product Lifecycle Management	Point solution

**PaaS (Platform as a Service)**

A cloud service available to customers as an on-demand managed platform on which to deploy and run applications

**PAM (Plant Asset Management)**

Management of assets and equipment at the plant level

**Platform**

The base on which different computer programs run and which acts as the environment in which such programs and systems are executed

**PLC (Programmable Logic Controller)**

A rugged industrial-grade digital computing device employed for control of manufacturing processes including assembly lines and automated equipment; and deployed in situations requiring easy deployment, high reliability and fault diagnosis capabilities

**PLM (Product Lifecycle Management)**

Managing a product through its life stages including conceptualization, development, deployment, growth, stability and end-of-life

**Point solution**

Solution to address a specific problem or use case, developed in isolation and used to address one issue or build agility in service implementation

An example of **PaaS** is Microsoft Azure, for building, testing, deploying, managing applications, services through Microsoft-managed data centers



ABB Ability™ Platform is an integrated industrial **platform**, which uses ABB's expertise to build applications and solutions for specific industries



ABB offers a wide range of **PLCs** to support high availability, extreme environments, condition monitoring, motion control or safety requirements



ABB Ability™ Genix helps industries move away from an environment of **point solutions** with an integrated, enterprise-grade platform + suite



## R TERMS COVERED

Release

Return on Assets

### Release

Launch of the final version of an application, which may be preceded by alpha and beta versions of the application

### RoA (Return on Assets)

Measure of profitability arrived at by calculating quantum of profits *vis-à-vis* investment into an asset

ABB has had a long-standing commitment to industries maximizing their **RoA**; and this forms a key area of focus in ABB's IA Digital products as well



**S**

**TERMS COVERED**

Software as a Service	SCADA	Supply Chain Management
Sensor	(Software) Solution	(Software) Suite
System anomaly detection		

**SaaS (Software as a Service)**  
 On-demand, subscription-based access to software without the need to invest into licenses in perpetuity and for use, delivery over a central network such as the Internet

**SCADA (Supervisory Control and Data Acquisition)**  
 Control system framework which uses peripheral devices such as PLCs and PID controllers to manage process or equipment at plants

**SCM (Supply Chain Management)**  
 Controlling and monitoring flow of goods / services and covering the entire chain from raw material to final product, with a focus on streamlining the supply chain for maximized value propositions and competitive advantage

**Sensor**  
 Device used to collect and transmit performance data from an equipment by converting a physical phenomenon into an electrically measurable signal

**(Software) Solution**  
 Packaged offering of PaaS / SaaS applications within a multi-tenant instance typically targeting a specific industry use case

**(Software) Suite**

Several software programs bundled together, which may have interoperable features or be completely divergent in use but share common outcome objectives

**System anomaly detection**

Solution which enables monitoring, prediction and diagnosis of the condition of one or multiple assets or a complete system of assets, based on defined targets and thresholds

ABB's IA Digital products integrate with **sensors** to monitor and draw trends from real-time data such as temperature, humidity, etc.



ABB Ability™ Genix is a **suite** that uses industrial analytics and AI to help industries unlock value across 5 pillars that define operational excellence



Automated **system anomaly detection** is a key feature offered by ABB Ability™ Genix, with predictive alerts to ensure minimized downtime



# T

## TERMS COVERED

Time series

### **Time series (data)**

Data points arranged in sequence with their successive order used to draw control system trends or event information

Using **time series** data of source systems + own data modelling techniques, ABB's IA Digital offerings draw progression trends to create insights



## W TERMS COVERED

Warm data

Warehouse Management Systems

### Warm data

Data that is analyzed frequently but not required on a constant basis and is typically retained for a short to medium time period

### WMS (Warehouse Management System)

Software systems that help companies control warehouse operations from raw material to shipment, including receipt, inventory management and pick-up with workflow management and auditing capabilities

Supply chain optimization is a key value pillar of ABB Ability™ Genix and integration with WMS is used as part of a broader process to achieve this

