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ABB E-MOBILITY

# Product Life Cycle Announcement

## Limited for EVSS Control 100

The EVSS Control 100 will change from **Active** to **Limited** per **2022-05-15**.  
The product and its functionality will be replaced by its successor the Terra Gateway Pro.

Due to fast market developments and the continuous need for improvement of the control hardware (HW), software (SW) generations and compatibility between the two, some products will not be upgraded with the latest SW updates automatically.

The local ABB Sales or service organization will inform the relevant owners of the device about this upcoming life cycle phase change so that they can adapt their operational strategy accordingly.

### What are the available options?

#### Option 1: Retrofit = Classic

ABB will offer owners of the EVSS Control 100 the opportunity to retrofit their product free of charge with the ABB Terra Gateway Pro which involves a hardware change and a software update. This way the customer may choose to continue to receive regular SW and security updates. The continued support can be offered under the annual license fee where SW upgrades keep the product secure and connected to the ABB service platform. The product will in that case remain in the Classic life cycle phase.

The retrofit described under option 1 is available free of charge till 2022-12-31. After this date upgrade requests are available at the applicable costs for replacement and upgrade, if still deemed possible at that time.

#### Option 2: Do nothing = Limited

In case a retrofit is not possible due to technical reasons, or when the owner doesn't want to retrofit their current installation to enable the new, secure hardware/software, then the EVSS Control 100 will go into 'Limited phase'.

In the Limited life cycle phase, the product cannot be securely, continuously connected to the ABB Cloud ecosystem, which is a prerequisite to remote monitoring of the load management status, performing remote diagnosis and remote troubleshooting, SW updates over-the-air, and collecting technical data for diverse analyses. Obviously, this will affect the speed and level of service support in case the load management doesn't function as expected.

In the Limited life cycle phase the product will not have support with software updates for bug fixes (if any) in the EVSS Control 100 or as a results from SW updates on the chargers; and for potential software feature enhancements.

The Limited phase will be valid until 2022-12-31, after which the product will enter in the Obsolete phase. In the Obsolete phase, replacement of the product and spare parts will be possible only with new products/parts (if specified and available).

### How to retrofit the EVSS Control 100

The following table shows the part(s) of the EVSS Control 100 that impact (cyber)security and serviceability, and the parts to replace them in order to retrofit the product .

Impacted part	Retrofit action
Master PLC	To be removed
Industrial PC	HW switch & SW Update

Alternatively, the EVSS Control 100 in life cycle state “limited“ can be replaced by the secure Terra Gateway Pro with the advantage of providing the following benefits.

### Terra Gateway Pro

Key benefits of the Terra Gateway Pro compared to the EVSS Control 100 :

- Small and compact solution for energy management.
- New software features that enable remote monitoring and control.
- Competitive pricing.
- The Terra Gateway Pro can be mounted in the cabinet of the EVSS Control 100

The replacement product is the Terra Gateway Pro, with start date 2022-10-30.

Legacy product/line	Replacing new product/line
EVSS Control 100	Terra Gateway Pro

### Planning of next LCM steps for EVSS Control 100

Item	Planned date
Start of Limited phase	2022-05-15
Announcement Obsolete phase and last buy of spare parts	2022-12-31

## What will happen next

The local ABB Sales organization will inform the relevant owners of the device about this upcoming life cycle phase change so that they can adapt their operational strategy accordingly. ABB will offer owners of the EVSS Control 100 the opportunity to retrofit their product with a hardware change and a software update. In case this is not possible due to technical reasons, or when the owner doesn't want to retrofit their current installation to enable the new, secure hardware/software, the product will go into 'Limited phase'.

The owners can also choose to invest in a replacement from the EVSS Control 100 with the Terra Gateway Pro.

The Life Cycle phase status in the ABB Products database and ERP/SAP system will be updated accordingly.

Inventory levels will be actively managed to reduce and eliminate stock of products and materials.

List price and Special Price Agreements (SPAs) can change. TSAs and SPAs will no longer be valid/offered for the EVSS Control 100 after **2022-03-30**.

For any further questions, please contact your local ABB Sales representative or local ABB Service group.

### ABB

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