Life cycle change of some AC500 CM communication modules

1. LIFE CYCLE PHASE CHANGE

This document announces that the following AC500 CM communication modules (see list), hereafter the product, will be transferred to the Classic phase of the ABB life cycle model on January 1, 2013.

2. SUPPORT AVAILABILITY

During the classic phase the product will be fully supported and maintained by ABB regardless of which manufacturing unit delivered the product.

During this phase ABB will also offer a full set of services for the product, including, but not limited to:

- Product sales for existing or extension of applications
- Replacement of identical "classic" product
- Spare parts and repair services (new and electronics repair)
- Training services
- Technical support

3. LIFE CYCLE PLAN

The product is planned to remain in the classic phase for some years and move after this to the limited phase for some more years. The global period classic / limited would be at least about 10 years.
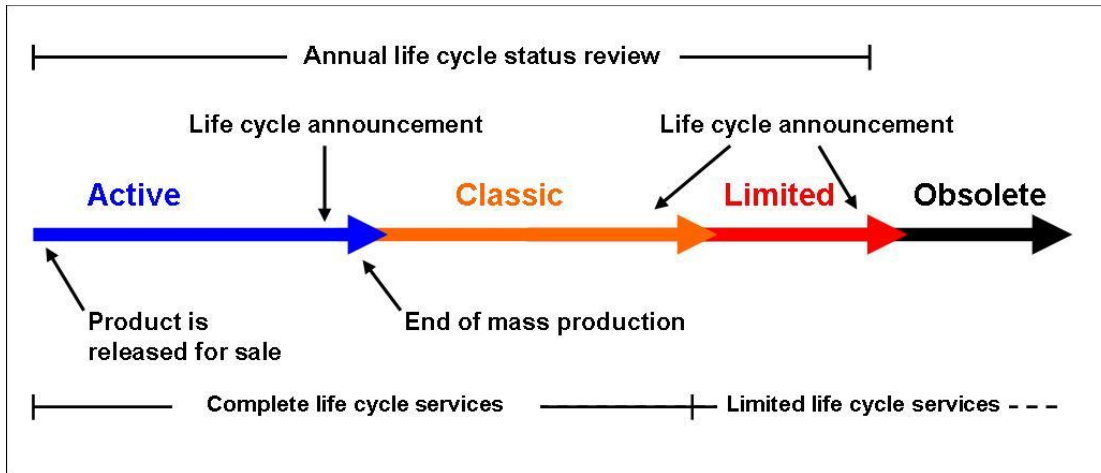
The lifecycle management approach allows us to manage an orderly transition process while we ensure that our valued customers have access to continued support.

4. FURTHER INFORMATION

For more information on the available services, such as replacement possibilities and the ABB life cycle policy for PLC, please contact your local ABB organization or ABB Product Support Sales & Marketing by e-mail plc.support@de.abb.com.

Specifications subject to change without notice.

5. ABB LIFE CYCLE MODEL

Active
o Normal product sales and promotion phase

Classic (product maintenance phase)
o Product actively sold but without any major development
o An announcement within Classic phase is made to remove products from active price lists and catalogs
o It is still available for sale – mainly for expansion of existing systems
o No further enhancements – major latent anomalies still fixed
o Product is actively maintained
o Price may increase (e.g. due to lower volume, vendor components costs, etc…)
o Step-Up migration from older products to this version supported

Limited (Spare part)
o The manufacture of new hardware is no longer supported by development
  ▪ new hardware availability may continue, but is not guaranteed
  ▪ no new development to replace obsolete components
  ▪ increasing use of refurbished hardware
o Service support (field service, phone support, etc) continues, but may diminish over time with decreasing installed base
o Spare Parts available from stock
o Price will increase due to lower volume and vendor component costs

Obsolete
o Only occurs when
  ▪ ABB is no longer capable of supporting the product technically
  ▪ It's no longer commercially feasible to do so
  ▪ Components / technology no longer available or direct replacement available

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P/N	Description	Life cycle status
1SAP170400R**0001**	CM574-RS **(FW V1.4.x)**	**Classic**
1SAP170401R**0001**	CM574-RCOM **(FW V1.4.x)**	**Classic**