
ABB ABILITY™ PLATFORM PRIVACY NOTICE

1 Introduction

This Privacy Notice ("**Notice**") applies to the ABB Group of companies, which means ABB Ltd, Switzerland and each entity in which ABB Ltd, Switzerland, directly or indirectly, has a majority holding or owns or controls the majority of voting rights. The ABB company that is identified as Controller (referred to as "**ABB**" or "**we**"), is responsible for the processing of your personal data and controls how it is used, in accordance with this Notice.

At ABB, respecting your data protection rights is a top priority. This Notice explains how we use personal data about you, how we process such data, and what rights you have regarding your personal data in the context of your use of the ABB Ability™ platform. Certain ABB Ability™ related transactions may require the processing of personal data beyond the scope of this Notice. In such cases we will provide you separate privacy notices where and when required.

2 Who is responsible for the processing of your personal data?

ABB Information Systems Ltd., Affolternstrasse 44, Zurich, 8050, Switzerland, will be the "Controller" of your personal data – this company is responsible for the privacy of your data.

Other subsidiary companies of ABB as listed in the Section "Parties we share your personal data with (in and outside the EU and EEA or outside the country where the ABB company that controls your data is located)" may also receive and process your personal data, either in the capacity of controller or processor and this Notice applies equally to them.

To the extent necessary to fulfil our obligations, in some cases, we may have obtained data not directly from you, but from your manager or another person in your organization who provided it to us for you to access the resources of our platform.

3. The types of information we collect and use?

We collect personal details and identification data such as:

- First name;
- Last name;
- Business email

4 Why we use your personal data?

We use your personal data as described above for the following purposes:

- Manage local accounts or your accounts with other ABB group companies;
- Create personal accounts in applications;
- Monitor access to systems and/or downloads;
- Undertake internal testing of websites, applications, systems and services to test and improve security and performance;

- References on documents, such as drawings, purchase orders, sales orders, invoices, reports etc.

We only collect the personal data from you that we need for the above purposes. For statistical purposes, improvement of our services and testing of our IT systems we use as much as reasonably possible anonymized data. This means that these data can no longer (in)directly identify you or single you out as an individual.

5 The legal basis we rely on

We use your personal data for the purposes described in this notice based on one of the following legal bases, as applicable:

- Legitimate interest

Our legitimate interests to collect and use the personal data for this purpose are necessary to maintain and secure our systems, prevent unauthorized access and fulfil our contractual obligations that we have with your organization. You may obtain a copy of our assessment of why we may process your personal data for these interests by visiting www.abb.com/privacy

6 Parties we share your personal data with (in and outside the EU and EEA or outside the country where the ABB company that controls your data is located)

We only share your personal data with other ABB affiliates or third parties as necessary for the purposes described in the table below. Where we share your personal data with an affiliate or third party so that it is transferred to or becomes accessible from outside the European Union ("EU") and the European Economic Area ("EEA") or outside the country where the ABB company that controls your data is located, we always put adequate safeguards in place to protect your personal data. Examples of these safeguards are an adequacy decision of the European Commission ([read more here](#)), Standard Contractual Clauses ([read more here](#)), Privacy Shield certification ([read more here](#)), and the Binding Corporate Rules that some of our suppliers have adopted ([read more here](#)). We have taken additional measures for the transfer of data from within to outside the EU, EEA and outside the country where the ABB company that controls your data is located to protect your personal data. If you would like an overview of the safeguards which are in place, please submit a request at www.abb.com/privacy.

Recipient category	Recipient location	Purpose
ABB affiliates and subsidiaries	EU/EEA and non-EU/EEA (global)	Maintenance, security and identification of specific user
Service providers such as IT services or cloud services, and other advisors or service providers working on ABB's behalf	EU/EEA and non-EU/EEA (global)	Provide service and support to maintain the platform

7 How long we keep your personal data

Based on mandatory legislation, ABB must keep certain personal data for a minimum period of time. We only keep your personal data for as long as necessary for the purposes described in this

privacy notice. Your personal data will be kept for 1 to 5 years or for longer period only if required by local laws and regulatory requirements.

At the same time, applicable data protection laws require that we do not keep personal data in an identifiable form for any longer than is necessary for the purpose for which the personal data is being processed. Through the setting of IT applications and policies we ensure that our keeping of your personal data is deleted when we no longer need it.

8 Your data privacy rights

Depending on the jurisdiction in which you are located and in which your personal data is processed, you may have the following rights:

Data privacy rights	What it means
The right to access your data	You are entitled to ask ABB for an overview of or to obtain a copy of the personal data we hold about you.
The right to have your data corrected	You may request immediate correction of inaccurate or incomplete personal data we hold about you.
The right to have your data erased	You may request that personal data be erased when it is no longer needed, where applicable law obliges us to delete the data or the processing of it is unlawful.
The right to restrict data processing	You have the right to restrict the processing of your personal data in specific circumstances.
The right to data portability	You have the right to receive your personal data in a structured, machine-readable format for your own purposes, or to request us to transfer it to a third party.
The right to object to data processing	You have the right to object to our processing of your personal where we rely on our legitimate interests as the basis for our processing, where your data protection rights outweigh our reasoning for legitimate interests.
The right to withdraw consent	Where ABB has asked for your consent to process personal data, you may withdraw your consent at any time. The withdrawal of consent will not affect the lawfulness of processing based on consent before its withdrawal.

Please note that the rights described above are not absolute, and that your request cannot always be met entirely. For example, sometimes we cannot delete or restrict the processing of your personal data as we may have legal obligations or contractual obligations to keep certain such personal data.

You may request to enforce your data privacy rights at www.abb.com/privacy.

9 Contact and further information

If you want to access your personal data, make use of any of your other rights mentioned above or if you have any questions or concerns about how ABB processes your personal data, please contact our Group Data Protection Officer at privacy@abb.com, or submit your complaint at www.abb.com/privacy.

Should you not be satisfied with our response or believe we are processing your personal data against the law, you may also have the right to file a complaint with the Data Privacy Authority in your country of residence or work, or seek a remedy through the courts where you believe an infringement of data privacy laws may have taken place.