Continued support throughout the product life-cycle

Measurement made easy

Introduction

This document provides an overview of the S5000 dissolved oxygen and mixed liquor suspended solids monitor life-cycle phases detailing ABB’s availability to support this product now and in the foreseeable future.

Fig. 1: Product life-cycle phases

Benefits

Improving operational reliability
— Product life-cycle management supports asset management and budgeting by providing information at the right time; implementation of a life-cycle strategy improves operational reliability

Maximizing production up time
— Operational reliability means non-stop processes; accordingly, the systematic application of the product life-cycle management model will maximize production uptime

Lowering life-cycle cost
— Maximum production uptime minimizes failure costs and therefore reduces overall operational expenditure – in other words, product life-cycle management lowers life-cycle costs

This life-cycle service approach saves costs, time and stress; aids planning and provides the peace of mind that all instruments are maintained to the same proven standard.
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Service

Life-cycle phases

Active
— Current manufactured product available to all customers with upgrade and life-cycle support

Classic
— Withdrawn from sales and manufacturing but upgrade and life-cycle support still available

Limited
— Limited product and life-cycle services available; suggest upgrade replacement prior to pending obsolescence notice

Obsolete
— Availability of support is not guaranteed due to cost; product must be replaced with new technology

Service offerings through the product life-cycle

<table>
<thead>
<tr>
<th>Life-cycle management phase</th>
<th>Active</th>
<th>Classic</th>
<th>Limited</th>
<th>Obsolete</th>
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<tbody>
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<td>S5000 DO/MLSS monitor</td>
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<td>01.2008</td>
<td>01.2013</td>
<td>01.2017</td>
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<td>Product upgrade</td>
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</table>

(✔) Dependent on availability

For further information please contact your local ABB Measurement & Analytics product sales office or your account manager.