SALES RAMP-DOWN ANNOUNCEMENT

SAMi MEGASTAR W Control Upgrade AMC34
End of sales of upgrade service

The ABB life cycle management model is designed to manage an orderly transition to new replacement products or to choose from various lifetime extending services. At the same time the model ensures access to continuing support for our customers.

Service product availability
With this announcement we inform that for upgraded drives (to AMC34 level), the Classic life cycle phase will expire by end of 2033. Starting from 1.1.2034 the upgraded drives are in Limited life cycle phase according to ABB’s life cycle model.

The latest date for order intake at Global Service Center Switzerland for SAMI MEGASTAR W Control Upgrade (AMC34) service will be 31.12.2022.

Last delivery date will be 31.12.2023, which is 10 years before the change to Limited life cycle phase.

Additionally, the production of new phase module for SAMI MEGASTAR W is stopped with immediate effect. Repair and testing of existing phase modules in ABB workshop and test facility is still possible.
Affected product subtypes

The following product subtype is affected of the sales stop:

– SAMI MEGASTAR W

Life Cycle plan

Not upgraded drives will stay in Obsolete life cycle phase after the sales stop of SAMI MEGASTAR W Control Upgrade (AMC34) service and no other services will be available than replacement service by other drive products.

Drives for which the SAMI MEGASTAR W Control Upgrade (AMC34) service is applied will follow the life cycle plan of the following product subtype:

– SAMI MEGASTAR W after Control Upgrade (AMC34)

For request for quotation please contact the local ABB service organization.

Further information

For more information on drives life cycle management and available services, contact your local ABB representative or at new.abb.com/drives/Services