

# AW400 residual chlorine monitor series

## Total and free residual chlorine monitor



Product service offerings

Measurement made easy

—  
AW400 residual chlorine  
monitor series  
Total and free residual  
chlorine monitor

### Introduction

This document provides an overview of the AW400 residual chlorine monitor series life-cycle phases detailing ABB's availability to support this product now and in the foreseeable future.

The AW400 residual chlorine monitor series covers the following products:

Part number	Description
AW401	Residual chlorine monitor
AW402	Residual chlorine monitor with PID

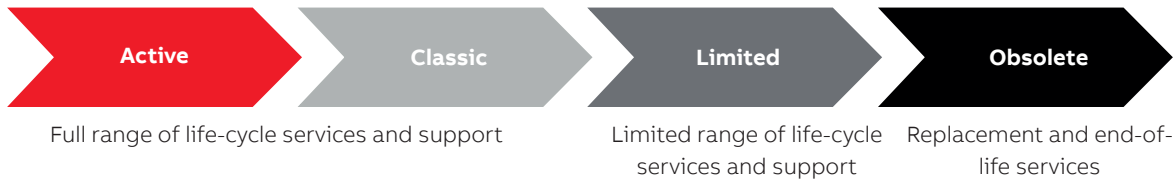
## Product life-cycle

### ABB life-cycle policy for Continuous Water Analyzers

ABB's range of [Water Analyzers](#) are designed for continuous evolution, and each of the individual products go through a defined life-cycle process.

Once the product has been removed from Active sale we will continue to support the product with spares for up to 10 years through the Classic and Limited life-cycle phase.

Where possible we will endeavor to secure stock at the point of when the product has been removed from Active sale to support the installed base. However, it is important to note that during this period certain spares may no longer be able to be sourced due to component obsolescence issues outside of ABB control.



### AW400 service offerings through the product life-cycle

	Life-cycle management phase			
	Active	Classic	Limited	Obsolete
AW400 series		Jun 2023	Jun 2028	Jun 2033
Selection/configuration	✓			
Installation	✓	✓		
Commissioning/start-up	✓	✓		
Commissioning/validation/verification	✓	✓	✓	
Product upgrade/replacement (ACL410 + AWT420)		✓	✓	✓
Technical support	✓	✓	✓	
Strategic spares	✓	(✓)	(✓)	
Repairs	✓	✓	(✓)	
Training	✓	✓		

(✓) Dependent on availability

## For further information

For further information on ABB's life-cycle management services, including end-of-life services, extension upgrades, and retrofits, please contact your local abb representative, or visit [Service | ABB](#).

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