Getting local support and service just got easier

Did you know that now you can get local service and support from ABB faster and easier with our five Regional Service Centers?

By leveraging local service capabilities in your area, you will have access to dedicated field technician resources and project managers and get help with:

• Assessments
• Troubleshooting and diagnostics
• Installation and commissioning
• Preventive maintenance
• Repairs, retrofits and upgrades
• Removals and replacements

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Regional service center locations:

**Northeast**
100 Distribution Circle
Mount Pleasant, PA 15666
P: (724) 696-1300

**Southeast**
655 Century Point
Lake Mary, FL 32746
P: (407) 732-2000

1415 Donelson Pike
Nashville, TN 37217
P: (615) 232-9122

**Central**
3700 West Sam Houston Pkwy South
Houston, Texas 77042
P: (713) 587-8000

**Mid-Central**
4350 Semple Avenue
St. Louis, MO 63120
P: (314) 679-4542

**West**
TBD
San Diego, CA
## Support services

<table>
<thead>
<tr>
<th>Product</th>
<th>Type of service</th>
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</table>
| Power transformers, Network transformers, Distribution transformers, and Instrument transformers (All manufacturers) | Assessments  
Testing - standard local power acceptance testing  
Replacement parts  
HV testing (applied, induced, PD)  
Control refurbish, replace  
Load Tap Changer (LTC)  
LTC controls  
Bushing replacements  
Control cabinet replacements  
Accessories (gauges) replacements  
Field repairs  
Oil processing and handling  
Transformer dry-out  
Relocations, replacements  
Refurbishments  
Leak detection and repair  
Shop repair, remanufacturing  
Technical assistance  
Turnkey work  
Factory repairs |

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| Switchgear, medium and low voltage circuit breakers, motor control centers (MCC), switchboards, and panelboards (All manufacturers) | Assessments  
Testing  
Controls upgrade, replace, repair  
Relays testing, upgrades, replace, repair  
Component testing, replace, repair  
Circuit breaker rebuilds - both full and partial teardown or rebuild options  
Circuit breaker replacements - direct replacement  
Buss work - inspect, test, evaluate, repair, replace  
Tear down, clean up, rebuild  
Paint  
Condition assessment  
Circuit Breaker trip unit upgrades  
Thermal scans  
Add and/or modify sections - match in line with K-line, HK, Reliagear ND, etc  
Circuit breaker replacements - Hard bus retrofit (OneFit, AMVAC/Advac, Emax)  
Arc flash mitigation (UFES and REA)  
General maintenance  
Arc flash study and labeling  
Predictive service - condition based monitoring (MySiteCare, SwitchgearMD) |

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| Complete substation services (All manufacturers) | Assessments  
Reliability assessments and improvements  
Storm hardening  
Engineering services  
Brownfield additions  
Foundation analysis  
Structure integrity checks  
Buss rework  
Protection and control verification  
Batteries and chargers |

### For ABB assistance please contact your local sales representative or call our 24 hour hotline at 1-800-HELP-365.