

GUIDELINE

ABB Ability™ Edge Industrial Gateway cloud connectivity guideline

Cloud connectivity requirements for
ABB Ability™ Edge Industrial Gateway
IoT devices

Contents

1. General requirements	3
1.1. Restrictions.....	3
1.2. Ability™ EL Cloud Endpoints.....	3
1.2.1. DNS names resolution	3
1.2.2. Network firewall configuration	4
1.3. Additional notes.....	4
1.3.1. Proxy servers.....	4
1.3.2. List of Azure IP addresses (whitelisting).....	4
1.3.3. Type of data sent and received by ABB IoT devices.....	5
2. Cloud communication protocols and ports	5
2.1. Ports and protocols.....	5
2.2. Destinations.....	6
2.2.1. HTTPS / AMQP over HTTPS WebSockets	6
2.2.2. NTP	6
2.2.3. DNS.....	6
3. Local communications protocols and ports	6
3.1. Protocol and Ports.....	6

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				PAGE
				1/9

4. Connectivity troubleshooting guide 7

 4.1. Windows 7

 4.1.1. Testing basic connectivity 7

 4.1.2. Testing the default DNS server 8

 4.1.3. Testing HTTPS connectivity..... 8

5. Getting support 9

STATUS	SECURITY LEVEL	DOCUMENT ID.	REV.	LANG.	PAGE
Approved	Public	9AKK108467A4276	H	en	2/9

This guide provides requirements and guidelines to make an ABB Ability™ EL Industrial Gateway IoT device communicating with the ABB Ability™ Energy and Asset Manager cloud platform.

1. General requirements

- Internet connectivity via a 100/1000 Mbit Ethernet with an RJ45 CAT.6 SFTP (or greater) cable

The Site IT Network Administrator should also provide either:

- A DHCP enabled network
- A valid, not yet allocated IP address, the subnet class, the gateway address, and a reachable DNS server (port 53/UDP)
- Optionally an internal NTP server may be also provided

A typical example is:

- IP: 10.0.10.123
- SUBNET: 255.255.255.0
- GATEWAY: 10.0.10.1
- DNS SERVER: 10.0.10.254 (DNS server may be on a different subnet)

1.1. Restrictions

Network used **to connect the ABB Ability™ Edge Industrial Gateway to the internet (IT network) must be on a different subnet as the network used to connect to the local field devices (OT network)**. The default IP address used by the ABB Ability™ Edge Industrial Gateway OT network interface (ETH1) is 192.168.2.1 with a 255.255.255.0 subnet.

ETH1 port does not support DHCP. DHCP is supported, as client, for ETH0 and Wi-Fi interfaces.

The subnet 172.19.0.0/21 is reserved for internal gateway communications, and it cannot be configured on the ABB Ability™ Edge Industrial Gateway interfaces.

1.2. Ability™ EL Cloud Endpoints

1.2.1. DNS names resolution

The ABB Ability™ Edge Industrial Gateway must be able to perform DNS queries to the DNS server(s) configured via the ABB Provisioning tool or provided via DHCP.

1.2.1.1. IP address provided via DHCP

In a DHCP enabled network the DNS server IP address must be provided by the DHCP server

STATUS	SECURITY LEVEL	DOCUMENT ID.	REV.	LANG.	PAGE
Approved	Public	9AKK108467A4276	H	en	3/9

1.2.2. Network firewall configuration

- +The firewall eventually configured on the network gateway must allow communications **FROM** and **TO** the configured **DNS** servers on port **53/UDP**
- The firewall eventually configured on the network gateway must allow communications **FROM** and **TO** the following **HTTPS** endpoints on port **443/TCP**

URL	Scope
https://abigtwyithiel12eunprd.azure-devices.net:443	Telemetry
https://global.azure-devices-provisioning.net:443	Device Provisioning
https://api.electrification.ability.abb:443	Device Provisioning Device Management
https://apiv2.sitemanager.ability.abb:443	Device Provisioning Device Management
https://elcpabilityedgeacrprod01.azurecr.io:443	Device Provisioning Components update
https://elcpabilityedgeacrprod01.northeurope.data.azurecr.io:443	Device Provisioning Components update
https://elcpabilitystaprod01.blob.core.windows.net:443	Firmware upgrade

URL	Scope
time.google.com	Time synchronization
0.pool.ntp.org	Time synchronization

- The firewall eventually configured on the network gateway should allow communications **FROM** and **TO** the following **NTP** server on port **123/UDP**
An internal NTP source can be optionally used, instead of the default one.

It is highly recommended to perform a FQDN based whitelist in the firewall. Please refer to section 1.3.2 if this option is not viable.

1.3. Additional notes

1.3.1. Proxy servers

Proxy servers are currently not supported by ABB IoT devices, direct internet connectivity must be provided. This feature will be made available in the future.

1.3.2. List of Azure IP addresses (whitelisting)

A list of IP addresses associated with the API endpoints is provided by the Microsoft Azure team at the following URL: <https://www.microsoft.com/en-us/download/details.aspx?id=56519>.

Involved datacenters and services are:

- AzureIoT Hub.NorthEurope *for* abigtwyithiel12eunprd.azure-devices.net
- AzureIoT Hub *for* global.azure-devices-provisioning.net

STATUS	SECURITY LEVEL	DOCUMENT ID.	REV.	LANG.	PAGE
Approved	Public	9AKK108467A4276	H	en	4/9

- AzureContainerRegistry.NorthEurope *for* elcpabilityimagesacrprod01.*azurecr.io
- Storage.NorthEurope *for* elcpabilitycommstaprod01.blob.core.windows.net

1.3.3. Type of data sent and received by ABB IoT devices

- Data outgoing from ABB IoT devices:
 - JSON payloads
 - AMQP over WebSocket TLS telemetry
 - DNS and NTP queries
- Data incoming to ABB IoT devices: Cloud to device data comes as commands to update the device configuration model from the associated IoT Hub
- Data incoming to IoT devices via REST API replies:
 - JSON payloads
 - AMQP over WebSocket TLS telemetry
 - Binary encrypted and digitally signed archives (only for remote and local firmware upgrade)
- Other incoming data:
 - DNS and NTP replies

2. Cloud communication protocols and ports

2.1. Ports and protocols

Protocol	Remote Port	Local Port	Direction [1]	Destination / Source	Interface
HTTPS	443/tcp	Dynamic	Outgoing	Cloud	ETH0 WLAN WWAN
AMQP over HTTPS WebSockets	443/tcp	Dynamic	Outgoing	Cloud	ETH0 WLAN WWAN
NTP	123/udp	Dynamic	Outgoing	Cloud or Local [2]	ETH0 WLAN WWAN
DNS	53/udp	Dynamic	Outgoing	Cloud or Local [2]	ETH0 WLAN WWAN
DHCP	67/udp	68/udp	Incoming [3]	Local	ETH0 WLAN

[1] Communications are always initiated by the gateway to a remote destination and port

[2] Customer provided NTP and DNS servers can be used

[3] Limited to the local network only

2.2. Destinations

2.2.1. HTTPS / AMQP over HTTPS WebSockets

- <https://abigtwyithiel12eunprd.azure-devices.net:443>
- <https://global.azure-devices-provisioning.net:443>
- <https://gpr01.abilityplatform.abb:443>
- <https://api.electrification.ability.abb:443>
- <https://apiv2.sitemanager.ability.abb:443>
- <https://elcpabilityedgeacrprod01.azurecr.io:443>
- <https://elcpabilityedgeacrprod01.northeurope.data.azurecr.io:443>
- <https://elcpabilitystaprod01.blob.core.windows.net:443>

2.2.2. NTP

Pre-configured NTP servers are:

- time.google.com
- 0.pool.ntp.org

NTP servers can be customized based on Customer's needs.

2.2.3. DNS

DNS servers are retrieved via DHCP or manually configured by Customer on the ETH0 / WLAN / WWAN interface.

3. Local communications protocols and ports

3.1. Protocol and Ports

Protocol	Remote Port	Local Port	Direction	Destination / Source	Interface
HTTPS	Dynamic	5001/tcp	Incoming	Local	ETH1
HTTPS	Dynamic	18831/tcp	Incoming	Local	ETH1
MODBUS	Dynamic	502/tcp	Incoming	Local	ETH1
MODBUS	502/tcp	Dynamic	Outgoing	Local	ETH1

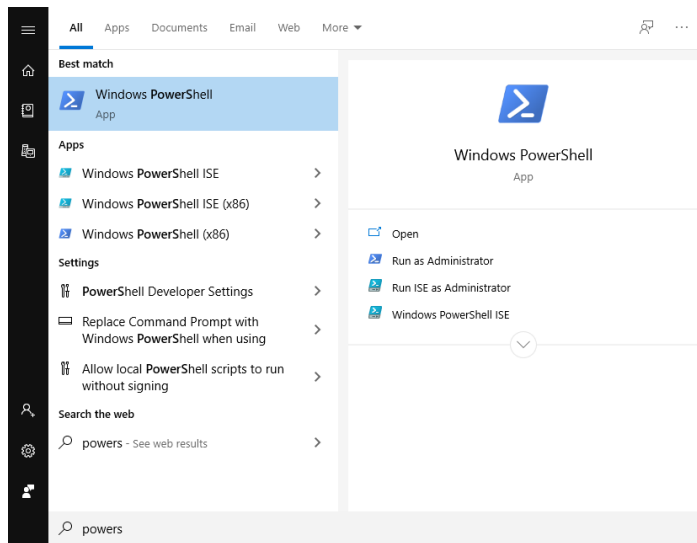
4. Connectivity troubleshooting guide

A computer must be connected to the same network used by the IoT device to get cloud connectivity.

When an ABB EL Industrial Gateway is being used, the computer *must* be connected to the ETH1 port and cable providing cloud connectivity *must* be connected to ETH0.

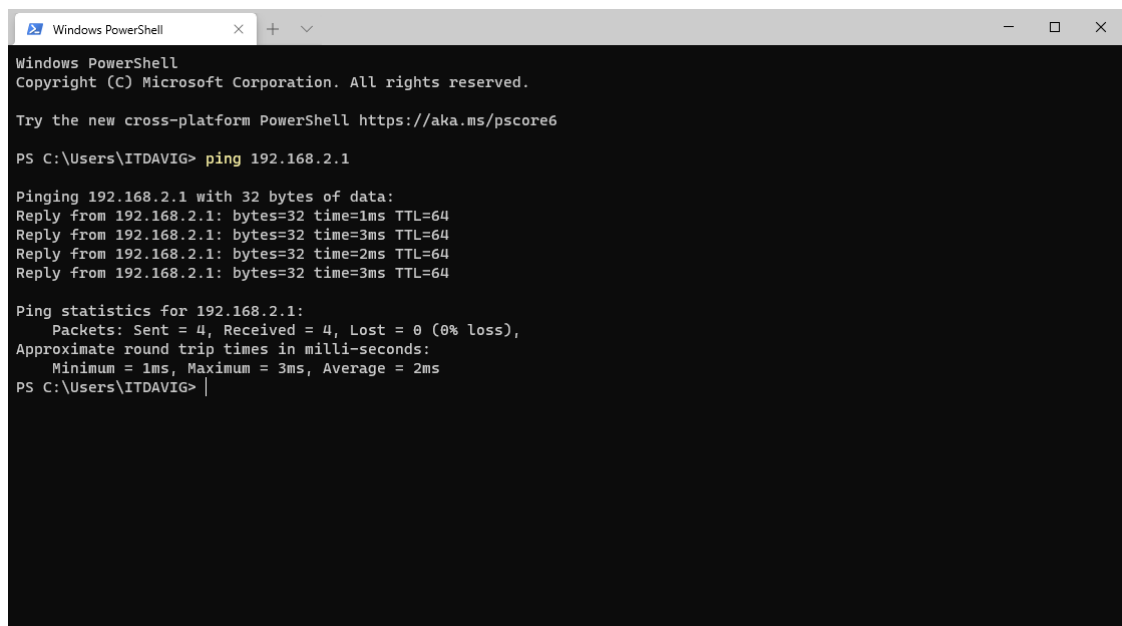
4.1. Windows

Requirements: Windows PowerShell



4.1.1. Testing basic connectivity

```
> ping <gateway IP address>
```

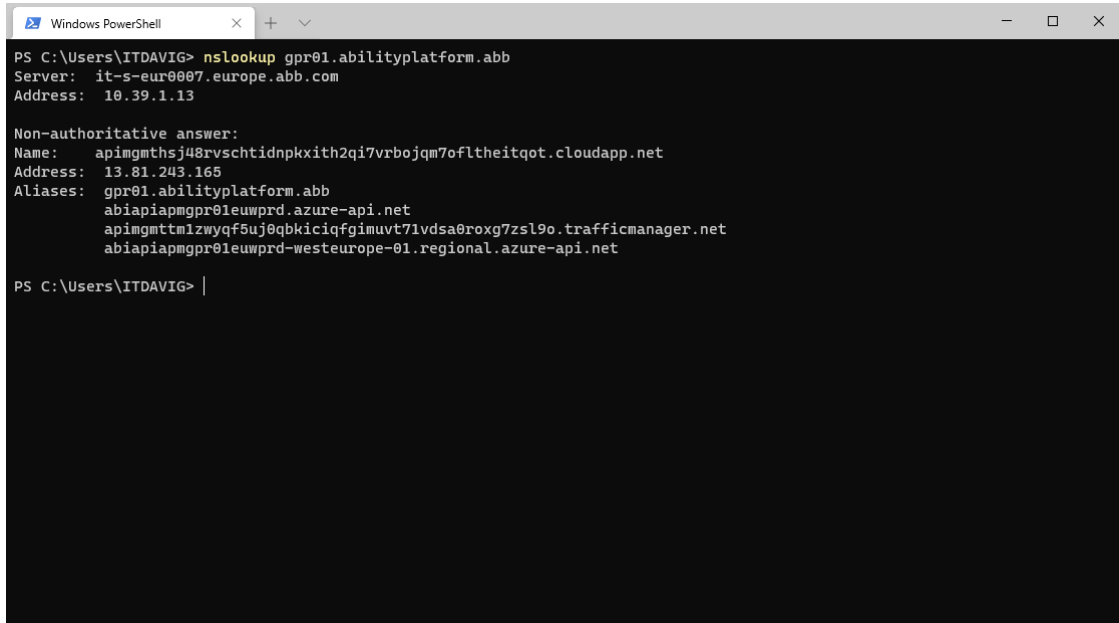


STATUS	SECURITY LEVEL	DOCUMENT ID.	REV.	LANG.	PAGE
Approved	Public	9AKK108467A4276	H	en	7/9

WARNING: ping (ICMP protocol) may be blocked by network security policies. Please check with the Customer Network Administrator.

4.1.2. Testing the default DNS server

```
> nslookup gpr01.abilityplatform.abb
```



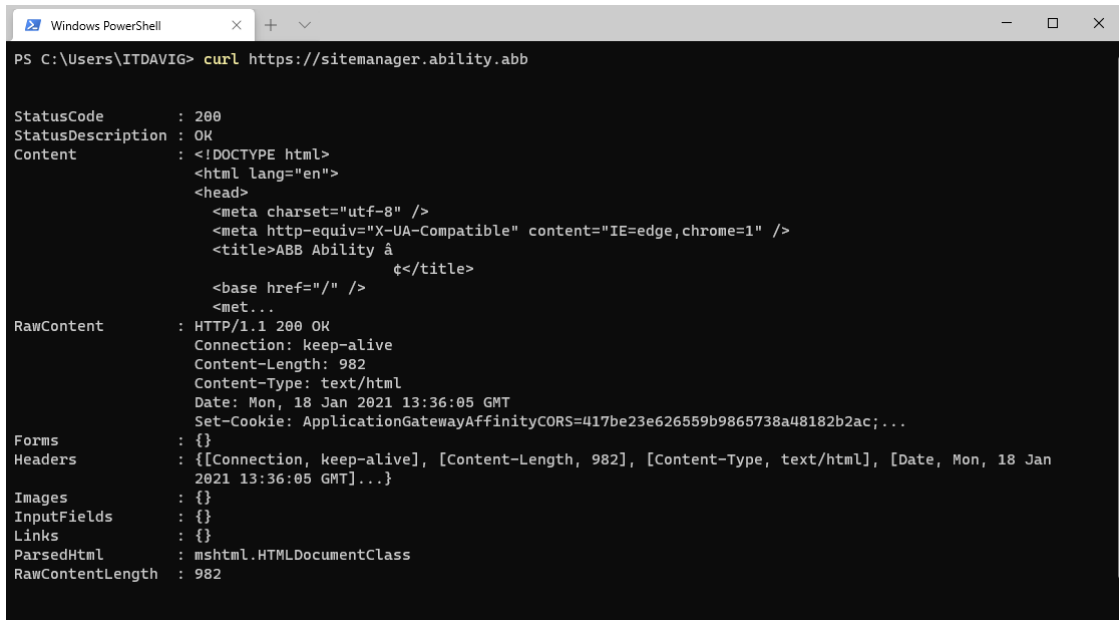
```
Windows PowerShell
PS C:\Users\ITDAVIG> nslookup gpr01.abilityplatform.abb
Server: it-s-eur0007.europe.abb.com
Address: 10.39.1.13

Non-authoritative answer:
Name:   apimgmthsj48rvschtidnpxith2qi7vrbojqm7ofltheitgot.cloudapp.net
Address: 13.81.243.165
Aliases: gpr01.abilityplatform.abb
         abiapiapmgrp01euwprd.azure-api.net
         apimgmttm1zwyqf5uj0qbkcicqfgimuvt71vdsa0roxg7zsl9o.trafficmanager.net
         abiapiapmgrp01euwprd-westeurope-01.regional.azure-api.net

PS C:\Users\ITDAVIG> |
```

4.1.3. Testing HTTPS connectivity

```
> curl https://sitemanager.ability.abb:443
```



```
Windows PowerShell
PS C:\Users\ITDAVIG> curl https://sitemanager.ability.abb

StatusCode      : 200
StatusDescription : OK
Content         : <!DOCTYPE html>
                 <html lang="en">
                 <head>
                 <meta charset="utf-8" />
                 <meta http-equiv="X-UA-Compatible" content="IE=edge,chrome=1" />
                 <title>ABB Ability â
                 &#x2013;</title>
                 <base href="/" />
                 <met...
RawContent      : HTTP/1.1 200 OK
                 Connection: keep-alive
                 Content-Length: 982
                 Content-Type: text/html
                 Date: Mon, 18 Jan 2021 13:36:05 GMT
                 Set-Cookie: ApplicationGatewayAffinityCORS=417be23e626559b9865738a48182b2ac;...
Forms           : {}
Headers        : {[Connection, keep-alive], [Content-Length, 982], [Content-Type, text/html], [Date, Mon, 18 Jan
                 2021 13:36:05 GMT]...}
Images         : {}
InputFields    : {}
Links         : {}
ParsedHtml     : mshtml.HTMLDocumentClass
RawContentLength : 982
```

STATUS	SECURITY LEVEL	DOCUMENT ID.	REV.	LANG.	PAGE
Approved	Public	9AKK108467A4276	H	en	8/9

5. Getting support

For any information or support request please contact

✉ global-el.operations.digital@abb.com

STATUS	SECURITY LEVEL	DOCUMENT ID.	REV.	LANG.	PAGE
Approved	Public	9AKK108467A4276	H	en	9/9