

Information to suppliers about local specifics of the payment process in Australia

Dear Hitachi ABB Power Grids (ABB Power Grids Australia Pty Ltd) Supplier,

As part of global standardization of the payment process within Power Grids, find below the country specific information regarding the payment process.

This document contains country specific details. In case no local exception is defined in this document, the global standard applies mandatory.

The latest version of the global Power Grids Procure to Pay Process (P2P) for suppliers is available at the Power Grids supplier portal <https://www.hitachiabb-powergrids.com/about-us/supplying/doing-business-with-pg/invoice-handling>.

How to send invoices to Power Grids (related to chapter 2 of global P2P)

I. Invoices via email:

Invoices through email should be sent to this address:

AUAPG@eportaldoc.com.

Instructions for emailing invoices:

- Emailed invoices must be submitted in either .pdf or .tiff file format.
- Each email attachment must contain only one invoice along with supporting documentation for that invoice (each invoice and all the associated supported documentation must be attached as one complete file and do not submit invoices and supporting documents as separate files).
- Multiple e-mail attachments (Invoices) can be sent in a single email. Max. 10 PDF's or TIFF's per email (5MB Total).
- The invoices billed are to be emailed only once. Please address any invoice process issues (missing invoice) through our inquiry process.
- This email id should be used for the purpose of sending an invoice only. Please use our inquiry process for reminders, statements and other correspondence.
- Invoice image must be of at least 300 dpi resolution.
- Invoice image should be upright and be on the first page of attachment.
- Any invoices that do not meet the above criteria are subject for rejection.
- Upon receipt of the invoice, a confirmation will be sent to your email address.

Note: File name attached should not contain special symbol or characters such as #, \$, * @, : -, & etc.

Note: Please do not send any emails with attachments that require a password. This feature would not allow the inbound of invoice into the system.

Note: The outlook setting "Delivery request" must be switched off. Otherwise, an automatic reply will be sent, indicating that the e-mail is deleted without reading, although the invoice is inbound.

Note: .Zipped file or email attached in another email are not acceptable.

Note: Please do not include any written message which requires any action in the email as the message included in the email will not be read.

- II. Invoices via physical mail service (only when no option for e-mail delivery is in place):**
Physical invoices have to be sent to the invoice address mentioned in the PO. In case no invoicing address is provided, invoices have to be sent to the following addresses:

ABB Power Grids Australia Pty Ltd
1 Bapaume Road, Moorebank
NSW 2170

Invoice requirements - deviations from Global Power Grids standard P2P (related to chapter 6 of global P2P)

Listed below are the minimum details that an invoice must carry to ensure faster processing and avoid rejections. Please note any invoice not meeting this minimum requirement list is liable to be rejected by Power Grids.

- Supplier name, number, address, and supplier reference person including contact details (telephone, e-mail etc.)
- Correct delivery (Ship-To) and invoicing address (Bill-To) of Power Grids, including correct legal entity name
- Best practice is to add to the Billing Address the Power Grids ERP Vendor Number.
- Tax/VAT number of supplier and customer
- Invoice date (dd/mm/yyyy format, unless specified otherwise)
- Invoice number (max of 16 characters)
- Payment terms/Incoterms
- If Purchase Order invoice, state Power Grids purchase order number in customer "Reference" field– in case not applicable, to be confirmed by Power Grids purchaser. The purchase order number (guidance: one PO, one invoice) should be listed in the invoice header fields (together with invoice date, invoice number etc.).
- If No Purchase Order Invoice, state Power Grids name (=invoice approver) or no-purchase order Power Grids identification number in customer "Reference" field. This should be listed in the invoice header fields (together with invoice date, invoice number etc.). No-purchase order invoices without a reference will be disputed or returned/rejected.
- Please adopt the position number from our purchase order
- Quantity, if applicable
- Date of delivery of Goods or Services
- Description of goods and/or services (line items and description in the purchase order should match the invoice)
- Currency
- Net amount per position
- Total net amount
- Any discounts or rebates, not included in the unit price, in AUD or if not in AUD, the foreign exchange rate should be provided
- Taxable amount per VAT rate or exemption in AUD or if not in AUD, the foreign exchange rate should be provided.
- Invoicing can occur in a foreign currency; however the invoice must include sufficient information (as set out above) to enable the recipient to work out the GST payable in Australian currency.
- Total VAT amount in AUD or if not in AUD, the foreign exchange rate should be provided.
- Where an exemption is involved or where the customer is liable to pay the tax:
 - Reference to the appropriate provision of the VAT Directive; or
 - Reference to the corresponding national provision: or
 - Any indication that the supply is exempt or subject to the reverse charge procedure; or

- Where the customer is liable for the payment of the VAT, the mention "Reverse charge".
- Gross amount (total amount invoiced)
- Bank details your complete address

Best Practice Invoice Address Bill-To example:

ABB Power Grids Australia Pty Ltd
1 Bapaume Road
New South Wales
2170 Moorebank, AU
PG Vendor No: XXXXXXXXXXX
GST No: 29 010 087 608

Inquiries on your invoices

Please visit our website:

<https://www.hitachiabb-powergrids.com/about-us/supplying/doing-business-with-pg/supplier-inquiries>