My Measurement Assistant
Smarter, personalized and easier self service
My Measurement Assistant

My Measurement Assistant is a fast and convenient way to get the ABB measurement device support you need on site when you need it.

Accessible from your phone, tablet or PC, My Measurement Assistant provides you immediate access to:
- Guided checklist and online/offline video tutorials
- downloadable reports
- Error code identification according to NAMUR
- Comprehensive spare parts catalog
- Temperature Performance Estimation
- Over the shoulder remote support
- End-of-life services
- Contact ABB
Introducing
My Measurement Assistant
ABB’s advanced web application for measurement devices

When time is of the essence, it is important to have a reliable source of information that can help you make the right decisions that will enable you to execute maintenance activities correctly, safely and cost effectively. My Measurement Assistant is a web application that provides maintenance guidance starting from commissioning, troubleshooting, training and spare parts management. Video tutorials to help upskill technicians while on site, purchase verification credits to ensure maximum quality and design tools to help find the most cost-effective solutions for your process. It reduces the need for on-site support during maintenance activities, giving you more control over your maintenance strategies, enabling more efficient, safe and cost-effective solutions during day-to-day activities.

My Measurement Assistant is an advanced web application for measurement device support that:
- Saves you time
- Increases your knowledge and expertise
- Helps you when and where you need it the most
- Enables you to be more sustainable
- Find spare parts, and request quote
Smarter
- Dynamic QR Code health scan
- Digital twin (VDI2770)
- Improved document search
- Expanded product information
- Error code identification/translation

Personalized
- Dynamic QR Code report request (self-serve)
- Service Case management
- Measurement Care Contract Overview
- Digital twin (VDI2770)
- Product registration
- Service event data
- Lifecycle status
- Local contact

Easier
- Finding spare parts and quotes
- AutoID scan
- Return Material Authorisation
- Direct access to local/regional service teams
- Accessible from phone/tablet/PC
Error code identification
Easy to identify error codes, finding the cause and immediate access to resolution steps. (NAMUR standard)

Spare Parts Identifier
Find the replacement parts you need and request a quote from ABB. Comprehensive spare part information by product

Temperature Performance Predictor
Determine if your process is suitable for the award winning ABB non-invasive temperature sensor

Quick ABB support
Access to relevant contacts to receive the right support fast

Same on every device
My Measurement Assistant can be accessed from any device that has a web browser. Just go to my-measurement-assistant.abb.com
Put ABB measurement device support right at your fingertips

Learn about the app on the ABB Marketplace
Just go to:
https://my-measurement-assistant.abb.com/

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