

Workshop Repair

Service product description

ABB repairs low and medium voltage drives in its authorized drives service workshops. The repair service is intended for failed drives or drive modules which can be shipped to the workshop, allowing a full repair based on comprehensive testing. In the workshop, the drive or module is repaired and tested according to the original manufacturing specification.

Value to customer

- Drive is tested with a full-load
- Service cost are known upfront
- Increased reliability with premium repair as all aging components are replaced

- Technical Support 24/7**
- ABB Ability – remote service components**

**Subject to separate quote

Service includes

- Visual inspection
- Thorough fault-finding analysis
- Complete cleaning
- Use of genuine replacement parts
- All aging components are replaced (premium repair*)
- Updated software
- Functional testing
- Load testing
- Service report
- Proper packing
- Delivery to customer

Product coverage

- ABB offers workshop repair for all drives and drive modules which are in the Active or Classic phase of their life cycle.
- For drives in Limited life cycle phase workshop repair offering varies by country.

Customer responsibilities

- Proper packing of drive or module
- Delivery to agreed ABB location
- Inspection of repaired unit immediately after receipt

*ABB offers standard and premium repair for drives.

Other terms

- ABB can declare the drive non-repairable. If an item is declared non-repairable, ABB informs the customer without delay and offers alternative solutions.

Service does not include

- Installation and commissioning**
- Supply of drive exchange units while drives being repaired**
- Extended warranty**



For more information, please contact your local ABB representative or visit:

<http://new.abb.com/drives/services/>
www.abb.com/searchchannels

We reserve the right to make technical changes or modify the contents of this document without prior notice. With regard to purchase orders, the agreed particulars shall prevail. ABB does not accept any responsibility whatsoever for potential errors or possible lack of information in this document.

We reserve all rights in this document and in the subject matter and illustrations contained therein. Any reproduction, disclosure to third parties or utilization of its contents – in whole or in parts – is forbidden without prior written consent of ABB. Copyright © 2018 ABB. All rights reserved

- If ABB is unable to find any defects with the drive, the customer will be asked for more information about the faults the drive is exhibiting. This information will be used to perform more specific tests. If the final conclusion is that the drive has passed all tests with no components replaced, the equipment will be returned to the customer without a repair warranty and a charge will be applied for cleaning, analyzing and testing the drive.
- Other terms according to the agreement between ABB and the customer

For more information, please contact your local ABB representative or visit:

<http://new.abb.com/drives/services/>
www.abb.com/searchchannels

We reserve the right to make technical changes or modify the contents of this document without prior notice. With regard to purchase orders, the agreed particulars shall prevail. ABB does not accept any responsibility whatsoever for potential errors or possible lack of information in this document.

We reserve all rights in this document and in the subject matter and illustrations contained therein. Any reproduction, disclosure to third parties or utilization of its contents – in whole or in parts – is forbidden without prior written consent of ABB. Copyright © 2018 ABB
All rights reserved