

ABB Drive Services Drive Exchange Service



The rapid way to replace a drive

If a drive or module fails, ABB offers a rapid Drive Exchange service to replace a broken unit.



ABB is here to help

Contact ABB or your local channel partner.



Fast delivery options

Exchange units are dispatched within 24 hours from the moment of order. In extreme urgency, ABB can offer express delivery services.



One year warranty

ABB provides a one year warranty for the fully tested exchange unit.



Optional services

Do you need help installing the drive? Drive installation service is available from ABB and third party company representatives.

Is my drive suitable?

The Drive Exchange service is available for the following ABB product types:

ACH550-UH wall mount drives
ACS550-U1 wall mount drives
ACS800-U1/-U11/-U31 wall mount drives

ABB can advise an alternative service solution for other ABB drive types.

Need help?

Contact ABB at 800-752-0696 Opt 1 or your local channel partner.

www.abb.com/drives

Power and productivity
for a better world™



ABB Drive Exchange service delivery



Drive failure



Check serial number

ABB offers a rapid Drive Exchange service to replace a failed unit. Provide the serial number to help with quick drive identification.



Call your local ABB Authorized Distributor



Dispatched within 24h

The exchange unit will be dispatched within 24 hours from the moment of order. In extremely urgent cases, ask ABB for express delivery options.



Optional installation service

If you need help to install the drive, ABB drive installation and commissioning services are available through your local ABB office or Authorized Service Partner.



Drive is running



Return old drive to ABB

When your process is up and running, return the failed unit to ABB to give it a new lease of life. Receive 20% core credit for drives returned within 15 business days.

NOTE: For USA sales only.

For more information, please contact your local ABB representative or visit:

www.abb.com/drives



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