

Technical Note LVD-EOTKN099U-EN

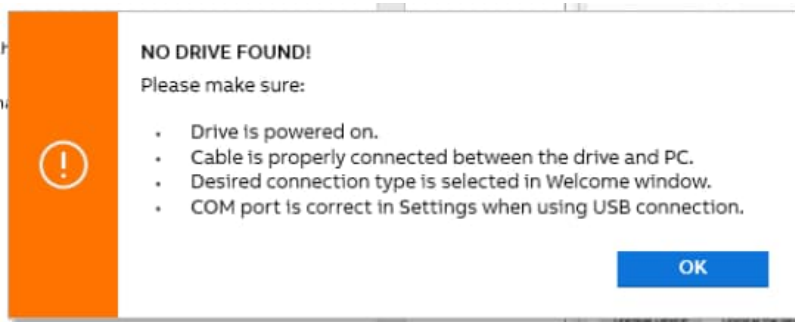
# No Drive Found Drive Composer 2.7 USB

## Drive Composer Pro

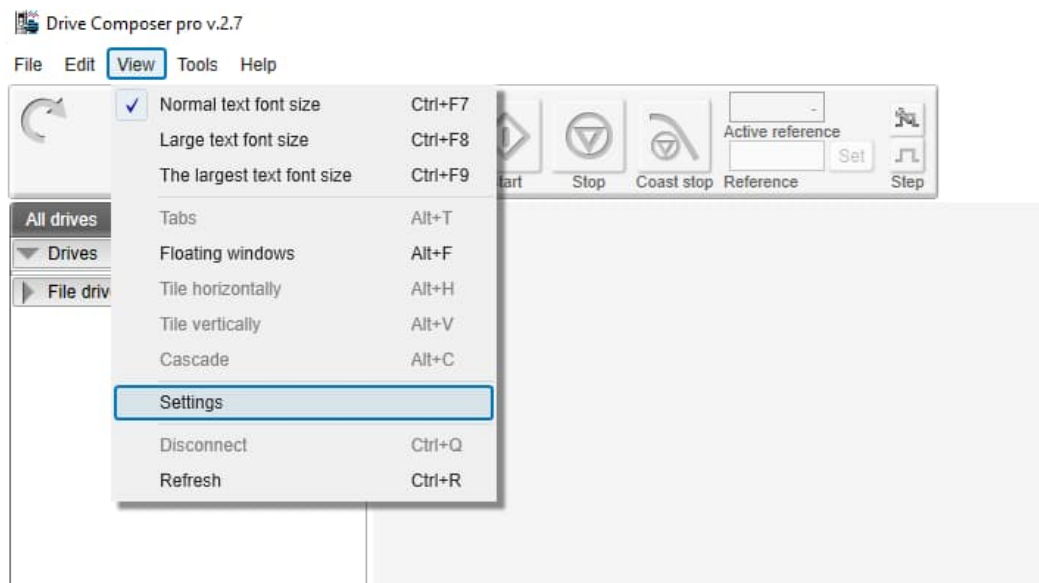
This document discusses what to do in the event that Drive Composer 2.7 cannot find the drive connected via USB.

In the event that you cannot connect to a drive via USB with Drive Composer 2.7, you may have to block one of your comm ports within the Drive Composer (DC) software. Drive Composer 2.7 can try to connect to the wrong comm port for a drive(s).

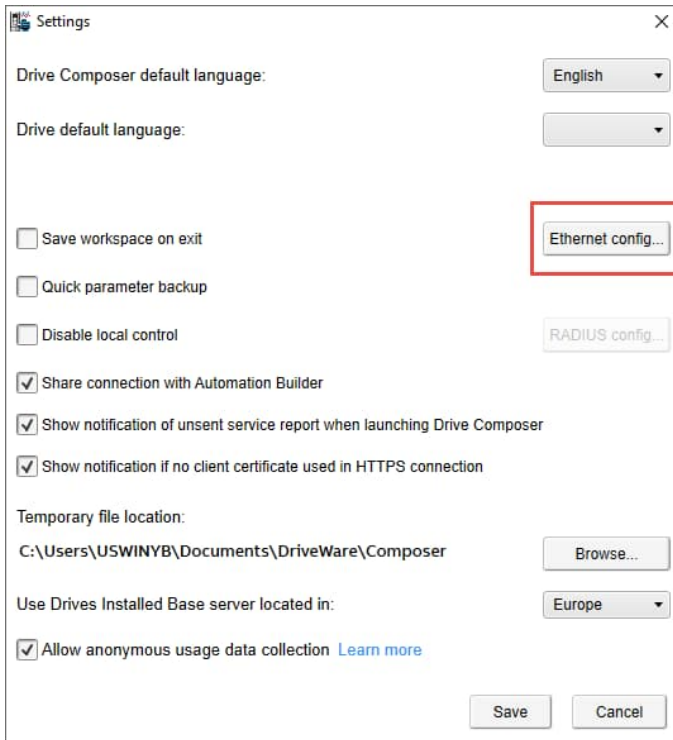
The following screen will display when the DC can't connect to a drive. To check this after the software fails to connect to a drive.



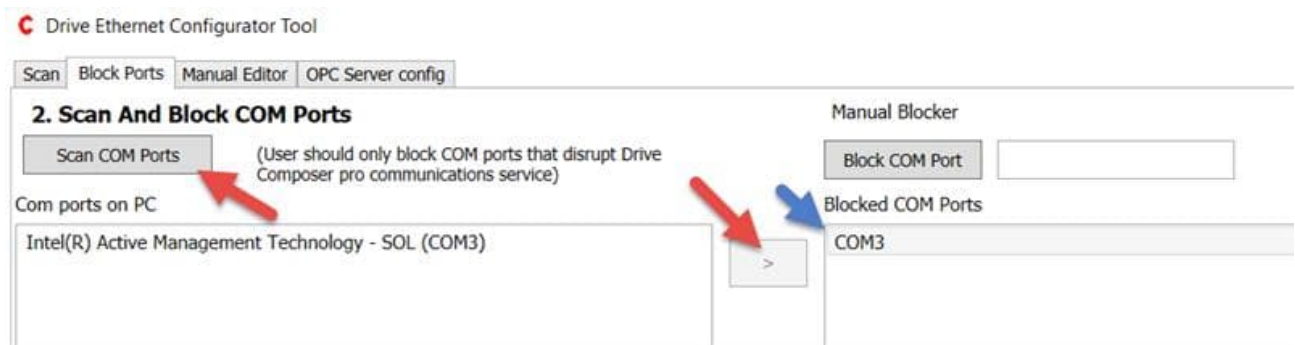
Press ok and then go to view and select settings within the software.



The following screen will pop up. Select Ethernet config



The following screen will then come up. Select the block ports tab. Then scan COM ports. It will show the drive and its com port. If it shows anything else select it and hit the > to move it to blocked and hit save.



Next restart Drive Composer and try to connect to the drive again. If you still have issues, try to reboot the PC. If you are using Drive Application Builder (DAB), make sure to download the latest version 1.2 or greater. If a newer version is required for your PC, you can download it from the following location below:

[DocumentID=9AKK107492A2963&LanguageCode=en&DocumentPartId=&Action=Launch](https://www.drive.computer/DocumentID=9AKK107492A2963&LanguageCode=en&DocumentPartId=&Action=Launch)

This will fix compatibility issues between DAB and Drive Composer.

For more information see the manuals below.

- Drive Composer User Manual 3AUA0000094606